

How to Pass station gates & Barcode scanning countries

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1. Introduction (Gates)

The below gives an overview of countries that have **gates** to enter/leave the station or platform. Passholders can sometimes use their mobile or paper Pass barcode, but may also need to ask support from station staff at some locations. Please see instructions below.

-Cannot open the gates is highlighted in **orange**.

-Can is highlighted in **green**.

Belgium (NMBS/SNCB)

Brussels Airport trains Zaventem

Any journey to/from Airport Zaventem requires the traveller to pay a separate ticket (so-called Diablo fee) to pass a gate at Zaventem Airport. It is a standard fee that can be paid at machines, ticket window or the B-rail <https://www.belgiantrain.be/nl/tickets-and-railcards/airports/diablo-fee>. Current tariff 5,70 EUR.



France (SNCF)

Gate at TER train stations

- Barcode mobile Pass can be used to open the gates
- Barcode paper Pass cover (reverse of the cover) can be used to open the gates

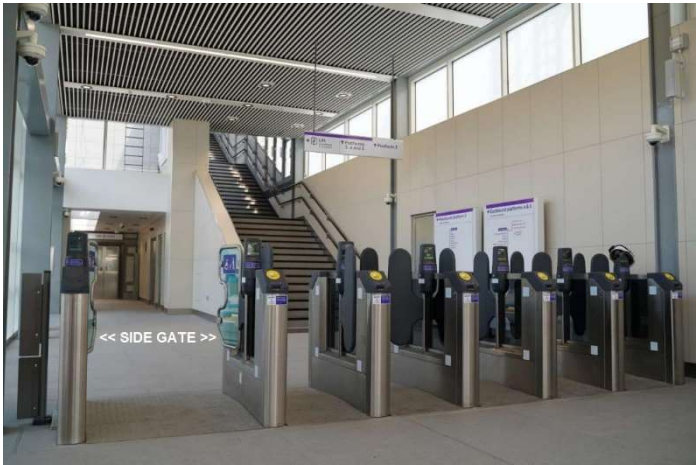
Great Britain (RDG)

London Underground stations

Barcode, paper or mobile Pass **cannot** be used. Interrail or Eurail are not valid on London Underground services.

National Rail stations

Paper Passes and mPass Barcodes cannot be used to open the gates on the National Rail network of Great Britain directly, however, Passes are accepted at the *side gate** (see image) of any gated station on the network. Please as a member of staff who will visually validate your pass and allow access.

<p>Great Britain</p> 	<p><i>*Side gate</i></p> <p>Every gateline has barriers for customers to go through but for wheelchairs and pushchairs there is an accessible “side gate” which is larger. Staff members wait to help people through at this gate... it’s the gate people go to for assistance. The others smaller ones are for fast throughput and are called barriers. At these <i>side gates</i> Interrail and Eurail customers will be let through.</p>
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Greece (TRAINOSE)

Gate at Athens Airport Station.

Barcode paper or mobile Pass **cannot** be used.

Ireland (IE)

Gate at all stations in Ireland have gates.

- Paper and mobile Pass cannot be used to open the gates.
- To open the gate, IR/ER Passholders need to request support from station staff
 - In larger stations there are ticket inspectors at the gate who can do a visible inspection
 - On barrier only stations, there is CCTV and the barriers usually have an open gate for train travellers to access our services

Italia (Trenitalia)

Gate at larger stations

- Barcode **mobile Pass can** be used to open the gates

- Barcode **paper Pass cover** can be used to open the gates

The Netherlands (NS)

Gate at most stations

- Barcode mobile Pass can be used to open the gates
- Barcode paper Pass cover can be used to open the gates

Note: Iphone, Android and NFC challenge

Travellers that use the Wallet option of their phone will have difficulties showing the barcode ticket at the NS gates. Due to NFC (Near Field Communication), the bank/credit card will pop-up when holding the Iphone close to the gate. This makes it impossible to show the mPass barcode.

NS gates workaround:

Android

- Go to Settings > Connected devices
- Toggle the NFC switch to Off

Iphone

- Not possible to switch NFC off (*Note: App team is aware and it is on their backlog to look at a solution*)
- Such travellers should make use of the Information Pole / Column, push the information button and ask support for opening the gates.

Portugal (CP)

Gate at many stations

Barcode paper or mobile Pass cannot be used.

To open the gate, IR/ER Passholders need to request support from station staff

Spain (RENFE)

Gate at stations for some local lines

Barcode paper or mobile Pass cannot be used.

There is a number of stations with access gates. In these stations, customers can ask the staff to open them by showing the pass (and the seat reservation if necessary). In case there's no staff at the station, the gates will be permanently open or will open automatically.

2. Introduction (Barcode scanning)

The below gives an overview of countries that use ticket inspection devices that can read our Barcodes. There is also a number of countries that inspect the ticket using so-called Visual Validation by checking the readable content on the ticket.

Carriers scanning the barcode

	Country	Carrier
1	Czech Republic	CD
2	France	SNCF
3	Germany	DB
4	Hungary	MAV
5	Netherlands	NS
6	Austria	OeBB
7	Poland	PKP
8	Switzerland	SBB
9	Turkey	TCDD
10	Slovakia	ZSSK

Carriers using a code check

	Country	Carrier
1	Portugal	CP

Carriers using visual validation

	Country	Carrier
1	Belgium	SNCB/NMBS
2	Bulgaria	BDZ
3	Bosnia Herzegovina	ZFBH
4	Croatia	HZ
5	Denmark	DSB
6	Estonia	Elron
7	Finland	VR
8	Great Britain	National Rail

9	Greece	Trainose
10	Ireland	Irish Rail / NI railways
11	Italy	Trenitalia
12	Latvia	PV
13	Lituania	Litrail
14	Luxembourg	CFL
15	North Macedonia	MZ
16	Montenegro	ZCG
17	Norway	Vy
18	Romania	CFR
19	Serbia	SV
20	Slovenia	SZ
21	Spain	Renfe
22	Sweden	Silverrail/SJ