

Eurail & Interrail Product Information

Update for 2025 – Q3

Tuesday, 8 July 2025

Dear all,

In order to give a comprehensive overview of product information, this document provides all detailed product information and useful links per country which includes:

- **Pass Network**

This section gives detailed information about trains, buses and ferries on which Eurail and Interrail Passes are valid.

- **Pass Benefits**

Various advantages for Pass holders such as discounts for accommodation, attractions and tours, city cards and more can be found in the Pass Benefit section.

- **Eurail Aid Offices**

Address and opening hours of Eurail Aid Offices are provided per country.

- **Travel Info**

Detailed information on services on the train, general station services and airport links are provided in this section.

Additionally, the most up-to-date information can also be found in the **Rail Planner App**. In the app, go to 'more' and then **'Rail Network Guides'** .

If you have any questions, comments or need further information, please kindly contact product@eurail.com

Thank you and kind regards,

Product Team

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Austria

PASS NETWORK

Trains

General Info

One Country Pass (**OCP**) and Global Pass (**GP**) that is valid for Austria can be used on all train services run by the national railway company **ÖBB**, on the Austrian part of the railway lines operated by **ROeEE/Raaberbahn**, and on the Austrian part of the **MICOTRA-line** from Villach to Tarvisio (Italy), as well as on the direct Eurocity and Railjet trains to Italy, across the Brenner and Tarvisio routes – to cities such as Venice, Verona, Bologna, Bolzano and Rimini.

A valid Pass for Austria can also be used on **Regiojet** and **WESTbahn** trains.

The list below shows which train and bus companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
ÖBB	S-Bahn (SUB/SBA)	D	✓	No
	Regional train (R)	D	✓	No
	Regional Express (REX)	D	✓	No
	Cityjet Express (CJX)	D	✓	No
	InterCity (IC)	D	✓	Optional
	RailJet (RJ)	D	✓	Optional
	RailJet Express (RJX)	D	✓	Optional
	ÖBB Nightjet (NJ)	D	D	Mandatory
	ÖBB Intercitybus (ICB)	D	✓	Recommended ¹

ROeEE/Raaberbahn	Regional (Express) (REX)(R)	D	✓	No
Westbahn	Express (EXP)	D	✓	Recommended ⁷
Regiojet	Intercity (IC)	D	✓	Mandatory
European Sleeper	European Sleeper (ESL)	X	✓	Mandatory
ÖBB and international carriers	MICOTRA-Line (REX)	D		Mandatory
	Rapid train (D)	D	✓	Optional
	InterCity (IC)	D	✓	Optional
	EuroCity (EC)	D ⁶	✓	Optional ²
	EuroCity/Railjet Brenner (EC/RJ)	D ⁶	✓	Optional ³⁴
	RailJet (RJ)	D ⁶	✓	Optional ³⁴
	RailJet Express (RJX)	D ⁶	✓	Optional ³⁴
	Intercity Express (ICE)	D	✓	Optional
	ÖBB Nightjet (NJ)	D	✓	Mandatory
	EuroNight (EN)	X	✓	Mandatory

EXCLUDED trains/railway companies
Pinzgauer Lokalbahn
Mariazellerbahn
Wachaubahn
Waldviertelbahn
Reblaus Express

Citybahn Waidhofen

Schneebergbahn

ÖBB Postbus

Stubaitalbahn

Wiener Lokalbahnen

Graz-Köflacher Eisenbahn

Montafonerbahn

Salzburger Lokalbahn S1 and S11

Steiermärkische Landesbahnen

Stern & Hafferl

Zillertalbahn

CAT (CityAirportTrain)

Salzkammergut lokalbahn

Gepard Express Ex 1135/1136

Achenseebahn

Optima Express

¹ ÖBB Intercitybus: Recommended reservations for the Graz – Klagenfurt route.

² EuroCity has mandatory reservations for routes towards Poland.

³ On Eurocity and RailJet trains crossing the Brenner and Tarvisio routes into Italy require additional supplements. Please find more information [here](#).

⁴ RailJet international has mandatory reservations for routes into Italy.

⁶ OCP Austria is valid on direct Eurocity and Railjet trains into Italy, across the Brenner and Tarvisio routes. To cities such as Venice, Verona, Bologna, Bolzano and Rimini.

⁶ OCP Austria is also valid between Trieste and Villa Opicina on ÖBB Eurocity trains. This journey can only be added manually to your trip in the app.

⁷ For WESTbahn trains, 1st class pass holders can buy an upgrade for the First Class (1) or the Comfort Class (2+) online via westbahn.at or directly on the train for an additional fee.

Please note:

- **S-Bahn:** Travelling on an S-Bahn with Eurail or Interrail Pass requires to fill in a travel day.

Where to find more information:

For more information about :

- ÖBB go to www.oebb.at.
- ROeEE/Raaberbahn, go to www.gysev.hu.
- MICOTRA-line Villach-Tarvisio go to obb-italia.com.
- WESTBAHN go to www.westbahn.at.
- ÖBB Intercitybus go to www.oebb.at
- S-Bahn services go to S-Bahn pages per federal state
- European Sleeper go to www.europeansleeper.eu

PASS BENEFITS

Pass benefits information in Austria can be found on the [Benefits portal](#).

EURAIL AID OFFICE

Graz

Graz Hauptbahnhof: ÖBB Lounge

- Daily: 6:00am – 9:30pm.

Innsbruck

Innsbruck Hauptbahnhof: ÖBB Lounge

- Mon-Fri: 5:45am – 9:40pm
- Sat-Sun: 6:15am – 9:40pm

Linz

Linz Hauptbahnhof: ÖBB Lounge

- Mon-Fri: 5:50am – 9:00pm

Sat-Sun: 6:00am – 9:00pm

Salzburg

Salzburg Hauptbahnhof: ÖBB Lounge

- Mon-Fri: 5:45am – 10:00pm
- Sat-Sun: 6:30am – 10:00pm

Wien

Wien Hauptbahnhof (Vienna main station): ÖBB Lounge.

- Daily: 6:00am – 11:30pm.

Wien Meidling: ÖBB Lounge.

- Daily: 6:00am – 10:00pm.

TRAVEL INFO

Services on the Train

ÖBB offers a wide range of services on the train including family zone, quiet zone, culinary delights on rails, Wi-Fi, service and information on trains. You can comfortably take along [pets](#) and [bicycles](#) (with additional ticket) with you. All train categories and information with summaries of available services can be found [here](#).

WESTbahn offers a wide range of services on the train including a family and PRM wagon, Wi-Fi, service, etc. You can comfortably take along pets and bicycles (additional ticket is needed) with you. Additional information can be found on the [website](#).

S-Bahn services vary according to train types. Most S-trains provide air-conditioning and room for wheelchairs, push chairs and bicycles. Some furthermore have adjustable seats. Reading lamps, electrical outlets and a fold-out table.

General Information at the Station

General Stations Services

You can find all information and services available at the station [here](#). The link provides an overview of car and bicycle parking facilities, opening hours of the travel agency as well as the amenities of the ÖBB Lounges.

S-trains in Austria run as an integrated part of the national railway system and are marked as S-Bahn.

The two main S-Bahn lines in **Vienna**, for example, now have their own colours on the traffic maps as well as a corresponding colour-coded guidance systems in the stations. Both S-Bahn lines are specially marked in green and vintage pink on all ÖBB and Wiener Linien maps, making it even easier for passengers to find their way around.

Luggage Assistance

Luggage Lockers

Many large ÖBB train stations provide you with lockers. You can safely store your luggage for up to 24 hours. Prices for luggage lockers range from **€2 to €4,5**. You can find more information [here](#).

Lost and Found

Seven ÖBB lost property offices in Vienna, Linz, Salzburg, Villach, Bruck/Mur, Innsbruck and Bregenz are open from **Monday to Thursday from 7:30 am until 12:00 am and from 2:00 pm until 4:30 pm, Fridays from 7:30 am until 1:30 pm**. You can also contact them during the same opening times using the Lost & Found hotline **+43 5 1778 97 22222**. You can find more information [here](#).

Airport Links

The main airport is Vienna Airport. From the airport there are train connections to Vienna Hbf, Linz, Salzburg, Graz and to many other destinations.

Belgium

PASS NETWORK

Trains

General Info

One Country Pass (**OCP**) and Global Pass (**GP**) that is valid for Belgium can be used on all train services run by the national railway company **NMBS/SNCB**, and on the **Eurostar** trains to or from London, Paris, Germany, and the Netherlands.

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
NMBS/SNCB	Local trains (SUB)	D	✓	No
	S-trains (SUB)	D	✓	No
	Brussels Airport trains (SUB)	D	✓	No'
	Peak trains (P)	D	✓	No
	Express (EXP)	D	✓	No
	InterCity	D	✓	No
NMBS and international carriers	Eurocity (EC)	D	✓	No
	Eurocity Direct (ECD)	D	✓	No
	ICE	X	✓	Optional
	ÖBB Nightjet (NJ)	X	✓	Mandatory

Eurostar	Eurostar (ES) ²	X ²	✓	Mandatory
European Sleeper	European Sleeper (ESL)	X	✓	Mandatory

EXCLUDED trains/railway companies
Eurostar Sun/Snow trains
Eurocity/Ouigo Brussels-Paris

¹ For trips starting and ending at Brussels Airport, a [Diabolo supplement](#) ticket is needed.

² **Eurostar** routes between France, Belgium, the Netherlands and Germany are operated by red coloured former Thalys trains. **Eurostar** routes between London and Brussels are operated by blue-grey Eurostar trains.

Seasonal **Eurostar** trains such as Snow trains are not included in the Pass.

The **One Country Benelux** Pass is also valid for selected Eurostar (former Thalys) journeys between Brussels and Amsterdam, provided you have an additional mandatory reservation. Residents of Belgium, the Netherlands or Luxembourg cannot use the Pass in their country of residence while using the Benelux Pass. Both countries need to be included in the Pass when travelling by Eurostar (former Thalys trains).

Reservations:

- Reservations for Eurostar can be booked via Rail Planner App, or www.b-europe.com, Rail Europe channels, at stations, call centers, Eurail/Interrail websites, other GSA of Interrail/Eurail, B-europe separate booking environments or at DB (Deutsche Bahn) ticket windows.

Where to find more information:

For more information about:

- **NMBS/SNCB** go to: www.belgianrail.be.
- **Eurostar** go to: www.eurostar.com
- **European Sleeper** go to www.europeansleeper.eu

PASS BENEFITS

Pass benefits information in Belgium can be found on the [Benefits portal](#).

EURAIL AID OFFICE

Brussels

Gare de Bruxelles-Midi – Departure Today Zone (Brussels)

- Daily: 6:00am–9:00pm

TRAVEL INFO

Services on the Train

NMBS/SNCB offers a wide range of services on the train including service and information on trains etc. You can comfortably take along pets and [bicycle](#) (with additional ticket) with you.

General Information at the Station

General Stations Services

You can find all information and services available at different stations in Belgium [here](#). The website provides an overview of parking facilities, restaurants, ticket vending machines, and connections with taxi/bus. Regarding Eurostar, you can access detailed information [here](#).

Luggage Assistance

Luggage Lockers

Most of large train stations provide you with automatic luggage lockers.

Lost and Found

If you lose something on the train or in a station, inform NMBS/SNCB as soon as possible by reporting the items as lost [here](#). You can find further information [here](#).

Airport Links

The main airport is Brussels National Airport. From the airport, there are train connections to Brussels North, Central and Midi (6 trains/hour), Bruges, Ghent, Mechelen, Antwerp and many other destinations.

An extra '**Brussels Airport supplement (Diabolo)**' applies to Pass holders travelling from and to Brussels Airport-Zaventem. The surcharge is available [online](#), in the app, at ticket offices, from ticket machines as well as on board.

Bosnia-Herzegovina

PASS NETWORK

Trains

General Info

The Global Pass (GP) can be used on train services run by the national railway companies of Bosnia Herzegovina, which are **ZFBH** (Railway of the Federation of Bosnia Herzegovina) and **ZRS** (Railway of the Republic of Srpska).

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
ZFBH	Interregional (IR/Brzi)	N/A	D	No
	Local train (Lokalni/T)	N/A	D	No
ZRS	Local train (Lokalni/T)	N/A	D	No
ZFBH and HZPP	Interregional to Ploce (IR/Brzi)*	N/A	D	No

Currently, there are no international trains to/from Bosnia-Herzegovina.

*Runs only during summer season. The rest of the year, this service runs Sarajevo – Mostar – Capljina

ZFBH Operates the following lines:

- Sarajevo – Mostar – Capljina (-Ploce)
- Sarajevo – Zenica
- Sarajevo – Maglaj

ZRS* Operates the following lines:

- Doboj – Banja Luka
- Banja Luka – Novi Grad – Dobrljin
- Doboj – Petrovo Novo

Where to find more information:

For more information about :

- ZBFH, go to www.zfbh.ba
- ZRS you can find at www.zrs-rs.com

PASS BENEFITS

Pass benefits information in Bosnia-Herzegovina can be found on the [Benefits portal](#).

EURAIL AID OFFICE

Banja Luka Central Railway Station

- Daily: 5:30am – 10:00pm

Sarajevo Station

- Daily: 6:00 am – 6:00 pm

TRAVEL INFO

Services on the train

Unfortunately, you can't carry bicycles on trains in Bosnia-Herzegovina. Carrying [pets](#) is restricted to designated rules.

General Information at the Station

Luggage Assistance

Passengers are allowed to carry hand-luggage that can be easily brought inside the compartment and placed above and below the seat, free of charge. An additional fee needs to be paid for luggage that passengers cannot place above or below the passenger seat.

Information regarding transport of luggage's terms and conditions are available on the [websites](#) of **ZFBH** (Railway of the Federation of Bosnia Herzegovina) and **ZRS** (Railway of the Republic of Srpska).

Airport Links

Banja Luka: From Banja Luka Airport (BNX), there are connections to Old Bus Station (downtown area)

- Departure from Old Bus Station to airport 2 hours before every flight
- Departure from airport to Old Bus Station ca. 30 minutes after every flight.

Please note that Passes are not valid on these services.

Sarajevo: A bus line runs between the International Sarajevo airport and downtown (Baščaršija) and coincides with flight timetables.

Please note that Passes are not valid on these services.

Bulgaria

PASS NETWORK

Trains

General Info

One Country Pass (**OCP**) and Global Pass (**GP**) that is valid for Bulgaria can be used on all train services run by the national railway company **BDZ**.

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
BDZI	Suburban passenger train (SUB)	D	✓	No
	Regional train (RE)	D	✓	No
	Rodolphe Narrow-Gauge line (RE)	D	✓	No
	IC Fast train (RE) ¹	D	✓	Optional/Mandatory ²
BDZ and international carriers	Sofia-Dimitrovgrad (INT) ³	D	✓	No
	Vidin-Craiova (INT)	D	✓	Optional
	Sofia-Ruse-Bucuresti (INT) ⁴	D	✓	Mandatory
	Sofia-Istanbul Halkali (INT)	D	✓	Mandatory

¹ Reservations are mandatory for the following routes on fast trains: Sofia-Burgas, Sofia-Varna, Sofia- Stara Zagora, Sofia- Gorna Orjahovica, Plovidiv-Varna and Sofia-Kulata.

² Mandatory reservation is required for the 1-st class coaches on all fast trains.

³ Because of construction works, there are currently no trains across the Serbian border to Dimitrovgrad and further to Niš.

⁴ Direct Sofia-Bucuresti service only runs during summer season. Sofia-Ruse and Ruse-Bucuresti run all year round.

Reservations:

- Reservations can be booked locally at ticket offices/train stations in Bulgaria.

Where to find more information:

For more information about:

- BDZ go to www.bdz.bg.
- Information regarding **railway stations** in Bulgaria is available [here](#).

PASS BENEFITS

Pass benefits information in Bulgaria can be found on the Benefits portal.

EURAIL AID OFFICE

Sofia Central Railway Station, International ticket office

- Daily: 06:30 a.m. – 06:15 p.m.

TRAVEL INFO

Services on the train

Carrying bicycles is permitted with an additional ticket, you can find more information [here](#). Other information such as transporting pets and smoking rules are available [here](#).

General Information at the Station

Luggage Assistance

Facilities for luggage storage are available at the stations of Burgas & Varna (only in summer).

Airport Links

Sofia:

- Metro Line 1 connects Sofia Airport Terminal 2 to the city centre. At Serdika metro station transfer to line 2 to Central Railway Station.
- Metro Line 1 stops at Iskarsko Shosse station, where you can take direct trains to Plovdiv, Stara Zagora, Bourgas, Varna and Svilengrad.
- Bus 84 from the Airport Terminal 1 and 2 to Sofia city centre.

Please note that passes are not valid on these services.

Croatia

PASS NETWORK

Trains

General Info

One Country Pass (**OCP**) and Global Pass (**GP**) that is valid in Croatia can be used on all train services run by the national railway company, **HZ Putnicki prijevoz**.

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
HZPP	Suburban (SUB)	D	✓	Optional
	Regional (RE)	D	✓	Optional
	InterCity (IC)	D	✓	Optional
	Night Train (NT)	D	✓	Mandatory
HZPP and international carriers	InterCity (IC)	D	✓	Optional
	EuroCity (EC)	D	✓	Optional
	EuroNight (EN)*	D	✓	Mandatory
	Night Train (NT)	D	✓	Mandatory

* Croatia OCP holders need to additionally purchase an IRT reservation ticket (TC 49) while travelling across countries (e.g. Zagreb- Zurich route)

EuroNight Bratislava – Vienna – Split, Euronight 'Adriatica Warsaw – Rijeka and EuroNight 'Adria' Budapest – Split only run during summer season.

Reservations:

- Reservations can be made for: ICN Zagreb – Split and domestic night trains locally at Croatian train stations.
- The best place to make reservations is at railway stations in Croatia.

Where to find more information:

For more information about :

HZ Putnicki prijevoz go to www.hzpp.hr.

PASS BENEFITS

Pass benefits information in Croatia can be found on the [Benefits portal](#).

EURAIL AID OFFICE

Zagreb Glavni kolodvor (main railway station)

- Daily: 6:00am – 9:00pm

TRAVEL INFO

Services on the train

ICN trains offer chilled drinks, hot beverages and snacks for purchase. Travelling with [bicycles](#) and [pets](#) are also possible.

Additional Service

In sleeping coaches and coaches with beds for international trains, passengers have catering services at their disposal. Every passenger, depending on the type of the bought ticket, will receive a complimentary breakfast.

General Information at the Station

Luggage Assistance

Luggage Lockers

Facilities for **luggage storage** are available in the hallway of Zagreb main station's central area. More information about locker rental price can be found [here](#).

Lost and Found

Unfortunately, HZ Putnicki prijevoz does not have any dedicated Lost and Found offices.

In case of lost luggage, it is advised to contact customer service via mail at informacije@hzpp.hr or via telephone at +385 1 4724 026 (5 AM – 11 PM).

Airport Links

Zagreb: From the airport, there are 1 – 2 buses per hour to the city bus terminal.

Please note that Passes are not valid on these services.

Czech Republic

PASS NETWORK

Trains

General Info

A Global Pass (GP) and One Country Pass (OCP) that is valid in the Czech Republic can be used on all train services run by the state railway company **ČD**, and private railways **Leo Express** and **RegioJet**.

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
CD	Osobní (Os)	D	✓	Optional
	Spěšný (Sp)	D	✓	Optional
	Rychlík (R)	D	✓	Optional
	Expres (Ex)	D	✓	Optional
	InterCity (IC)	D	✓	Optional/ Mandatory ³
	SuperCity (SC)	D	✓	Mandatory
Leo Express	Leo Express (LE) ¹	D	✓	Mandatory
Regiojet	RegioJet (IC) ²	D	✓	Mandatory
	Regiojet (R) ²	D	✓	Optional
European Sleeper	European Sleeper (ESL)	X	✓	Mandatory

CD and international carriers	InterCity (IC)	D	✓	Optional
	Eurocity (EC) ⁶	D	✓	Optional ⁴
	Railjet (RJ)	D	✓	Optional
	ÖBB Nightjet (NJ)	X	✓	Mandatory
	Euronight (EN)	X	✓	Mandatory

EXCLUDED trains/railway companies
Arriva vlaky
GW Train Regio a.s.
RegioJet Bus
Regiojet trains 1046/1047
Gepard Express Ex 1135/1136
DLB CZ

¹ **Leo Express** (LE) following train routes are included:

- Prague – Přerov – Ostrava (– Bohumín)
- Prague – Přerov – Ostrava – Bohumín – Zilina – Poprad – Kosice
- Prague – Přerov – Ostrava – Bohumín – Krakow
- (Prague / Česká Třebová –) Ústí nad Orlicí – Letohrad – Mlýnský Dvůr / Hanušovice

Reservation is mandatory on these routes (optional for Ústí nad Orlicí to Mlýnský Dvůr / Hanušovice)

² **Regiojet** – Reservations are mandatory on the following (RJ) routes:

- Prague – Ostrava – Opava / Bohumin / Havírov / Navsi / Bohumín
- Prague – Ostrava – Bohumin – Zilina – Poprad – Kosice
- Prague – Ostrava – Kosice / Krakow – Przemyśl (night train)
- Prague – Brno – Bratislava / Vienna – Budapest

- Ostrava – Krakow (bus route)

² **Regiojet** – Reservations are optional on the following (R) routes:

- Brno – Přerov – Ostrava – Bohumín
- Kolín – Ústí nad Labem (valid on R23).

³ On direct IC trains Prague – Ostrava Svinov – Opava (**IC 513/514**) reservations are mandatory.

⁴ **Eurocity trains Prague – Berlin** are subject to mandatory reservations from May 28th till August 31st

⁵ Euronight (Prague – Zürich). Reservation is mandatory for the sleeper and couchette car on the route Prague – Zürich. Optional reservations for passengers travelling in the seating coach.

⁶ Mandatory reservations for international passengers in EC trains may be required during the announced periods and routes, see the valid timetable for the selected period.

Where to find more information:

Info: For more information about :

- ČD go to www.cd.cz
- RegioJet go to www.regiojet.com
- Leo Express go to <https://www.leoexpress.com/en>
- European Sleeper go to www.europeansleeper.eu

PASS BENEFITS

Pass benefits information in Czech Republic can be found on the [Benefits portal](#).

EURAIL AID OFFICE

Praha Hlavní Nádraží (Prague main Station)

International Booking Offices (There is Eurail logo as a sign)

Daily:

- 03:30am – 05:45am, 06:00am – 10:30am, 11:00am – 02:15pm
- 02:30pm – 05:10pm, 05:25pm – 08:00pm, 08:30pm – 00:30am

TRAVEL INFO

Services on the train

ČD

On the ČD train, you can enjoy [refreshments](#) and comfortably transport a larger backpack, [sports equipment, strollers, \(electric\) bicycle, dogs](#). The carriage of dogs is forbidden in First Class and Sleeper cars, with the exception of PRM guide dogs. You can get a ticket for the public transport at ticket counters, e-shop, and from conductors on the train. More information can be found [here](#).

RegioJet

You can find various service types on RegioJet trains, depending on which train class you choose. Details about available services on board can be accessed [here](#).

Leo Express

You can find several travel classes on our long-distance trains. In all classes there are stewards, Wi-Fi connection, possibility to purchase refreshments and air-conditioning. Choose [your favorite class](#) and enjoy your journey.

You can find all information about our on-board services and transport conditions [here](#). Please mind our conditions of transporting luggage, bikes, ski, animals and strollers.

Please mind the services and transport conditions on our [regional trains](#).

General Information at the Station

General Stations Services

ČD

You can find services and degree of accessibility on each station, for all stations in the Czech Republic here: [List of Stations](#). A detailed description of each type of services at the station can be found here: [List of Services](#).

RegioJet

You can find the list of all RegioJet train and bus stations in Czech Republic and Europe [here](#).

A detailed description of all services available on board of yellow trains and connecting services are available on [this page](#).

Leo Express

You can find the list of all Leo Express stations with map and description [here](#). A list of our ticket offices can be found [here](#). You can make a reservation for our trains at our ticket offices in Prague, Olomouc, Letohrad, Králíky and Jablunné nad Orlicí.

Luggage Assistance

ČD

Lost and Found

In case of lost luggage, it is advised to contact customer service via mail at info@cd.cz or via telephone at **+420 840 112 113**.

RegioJet

Lost and Found

In case of lost luggage, please contact the RegioJet customer service via email at loss.train@regiojet.com or via phone: **+420 222 222 221**.

Leo Express

Lost and Found

Did you lose anything when travelling with us?

Our staff carefully inspect all seats and storage at the final stations. We store and keep a record of all found forgotten items on www.eztraty.cz. You can also inform us at info@le.cz

Taxi Transfer

Information and contact details for ordering taxis operated by the Czech railways can be found here: [CD Taxi](#). Taxi stands are located at the stations of Prague, Brno and Ostrava.

Airport Links

Prague: You can use Trolleybus 119 to Bus Stop to Nádraží Veveslavín and continue with metro to the city centre. It is possible to purchase tickets at the airport, from the bus driver or ticket vending machines. Airport Express bus provide non-stop service from Praha hl.n. to the airport Praha Ruzyně (international), a special fare is charged directly in bus.

Information regarding airport transfer from RegioJet can be accessed [here](#).

Please note that Passes are not valid on these services.

Denmark

PASS NETWORK

Trains

General Info

One Country Pass (OCP) and Global Pass (GP) that is valid for Denmark can be used on all train services run by the national railway company **DSB** (including Øresundstogene services in Denmark), and on train services run by the private railway companies **Go Collective**, **Lokaltog** and **Nordjyllands Trafikselskab (NT)**.

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
DSB	S-Tog (SUB)	D	✓	No
	Regional (RE)	D	✓	No
	InterCity (IC)*	D	✓	Recommended
	InterCity Lyn (IC)*	D	✓	Recommended
Lokaltog	Regional (RE)	D	✓	No
Go Collective	Regional (RE)	D	✓	No
Nordjyllands Trafikselskab	Regional (RE)	D	✓	No
Øresundståg	Regional (RE)	D	✓	No
Nordjyske Jernbaner	Regional (RE)	D	✓	No
Snälltåget	Night Train (NT)	X	✓	Mandatory

	Regional (R)	X	✓	Mandatory
DSB and international Carriers	Eurocity (EC)	X	✓	Optional**
	SJ High-speed train (X2000)	X	✓	Mandatory
	EuroNight (EN)	X	✓	Mandatory

EXCLUDED trains/railway companies
Midjyske Jernbaner

* The Pass needs to be valid for 1st Class when making a reservation for 1st Class on this train.

** Reservations are mandatory for all EC trains between Germany and Denmark during summer season (28/05 till 31/08).

Where to find more information:

For more information about :

- DSB go to www.dsb.dk.

PASS BENEFITS

Pass benefits information in Denmark can be found on the Benefits portal.

EURAIL AID OFFICE

Copenhagen Central Station (København H)

- Mon - Fri: 07:00 a.m. - 08:00 p.m.
- Sat- Sun: 08:00 a.m. - 06:00 p.m.

TRAVEL INFO

Services on the train

Carrying your [bicycles](#) on the train is possible with a bicycle ticket. There are different rules and prices depending on the type of train you will be travelling with and how far you will travel with your bike. Small pets can under certain conditions be carried free of charge, detailed information can be found [here](#) (information is available in Danish).

General Information at the Station

Luggage Assistance

Luggage Lockers

Copenhagen Central offers lockers for luggage storage, situated near the exit to Reventlowsgade street and platform 11-12.

Lost and Found

Customers can contact the lost property department at the Copenhagen Central station: +45 38 74 88 22 or Aarhus Central station: +45 70 10 14 15. More information can be found [here](#).

Airport Links

Copenhagen: From Copenhagen Airport (Kastrup) there are connections to Copenhagen Central station (København H) about every 10 minutes and every 10-20 minutes to Malmö.

Estonia

PASS NETWORK

Trains

General Info

One Country Pass (OCP) and Global Pass (GP) that is valid for Estonia can be used on all train services run by the railway company Eesti Liinirongid AS (**Elron**). Elron offers several domestic connections from Tallinn to many popular and interesting destinations, such as Tartu, Narva, Viljandi and Rakvere.

There are no **direct** international routes. Connection to Latvia is possible via the station of Valga, by changing on the Pasažieru vilciens network.

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
Elron	Commuter trains (T)	✓	✓	Optional
	Express trains (T)	✓	✓	Optional
Elron and VIVI	Tallinn – Valga (to Riga)*	✓	✓	Optional

* It is advised to check local train schedules of the Estonian Railways for the section Tallinn-Valga and Latvian railways for the section Valga-Riga on this connection.

Reservations:

- Reservations are not required nor possible for 2nd class journeys.
- On some routes there are 1st class carriages where it's possible to make a reservation, only for 1st class passholders. You can reserve a seat by sending an e-mail to

klienditugi@elron.ee, 5 working days in advance. Specify the date, time, and route on which you want to travel.

- **Please note:** Customers will be issued with an Elron ticket by the onboard inspector for zero value – this is purely for Elron’s internal administration purposes only. Some of the trains are overcrowded, especially on the weekends. When 1st class is sold out, it is possible to sit in 2nd class without any reservation.
- There is no reservation in 2nd class so there is no guarantee of an available seat for the entire journey. In case you have a 2nd class pass and there are seats available in the 1st class you can travel in the 1st class for an additional fee (paid onboard the train only).

Where to find more information

For more information about:

- **Elron** go to <http://elron.ee/en/>

PASS BENEFITS

Pass benefits information in Estonia can be found on the [Benefits portal](#).

TRAVEL INFO

Services on the Train

Elron passenger trains are very modern, convenient, and fast:

All Elron trains have:

- WC
- free WiFi
- electric outlets
- safety cameras
- bike racks for up to ten bikes
- air-conditioner
- information system
- special entrances for wheelchair users and baby buggies/prams

The 1st class compartments also have:

- the possibility to book a seat
- wider seats, adjustable backrest, additional upholstery and more space around the seats
- possibility to use a desk and a power source outlet
- carpeted floors

The 1st class is available on the following lines

- Tallinn-Tartu-Valga
- Tallinn-Tartu-Koidula
- Tallinn-Rakvere-Narva
- Tallinn-Rapla-Türi-Viljandi

NB! Pets are not allowed in first class. You can travel with pets only in the C area of the train.

The 1st class can be identified by a wide yellow stripe above the windows.

For more information please visit: <https://www.elron.ee/>

Travelling on a train with a bike: In each train, there is a C area with ten bike racks. The doors to this area have a bike and wheelchair stickers outside. From 1st of April until 31st of October you need to buy an additional ticket for your bicycle. The tickets are sold onboard the train or online at www.elron.ee. In summer, when more people travel by bikes than the number of bike racks available, Elron asks passengers not to enter the train at the time when the trains are overcrowded, i.e. during peak hours on working days on commuter trains (between 07:00 a.m. – 09:00 a.m. and 04:00 p.m. – 06:00 p.m.), and Friday and Sunday afternoons and evenings on the long distance trains (Tallinn-Tartu, Tallinn-Narva, Tallinn-Viljandi). Please choose another train or leave the bike at the train station.

If you search for a suitable connection on Elron's website a red bicycle in the timetable result indicates that you should not travel with a bicycle on that train. A green bicycle indicates there should be enough space to bring your bicycle.

Travelling with pets: It is allowed to travel with pets only in the C area of the train. The doors to this area have a bike and wheelchair stickers outside. You do not have to buy an additional ticket for your pet. Pets are not allowed in 1st class. Dogs should have a muzzle when travelling on the train and should be on a tight leash. It is not required to use a muzzle if a dog is in a special transportation cage or bag, or if the dog is accompanying a person with a disability. Cats and other pets can only be transported in special closed cages or bags. Do not place your pet on a passenger seat. Pets must not run around the train on their own and disturb other passengers.

General Information at the Station

General Stations Services

Most train stations do not have any customer service personnel except for Tallinn central station (07:00 a.m. – 10:00 p.m.) and Tartu station (07:00 a.m. – 07:00 p.m.). For services in Tallinn central station please visit <https://www.baltijaam.ee/en/>.

Luggage Assistance

<https://www.baltijaam.ee/en/>

Lost and Found

In case something went missing on the train, please send an e-mail to klienditugi@elron.ee or call +372 646 4391.

Airport Links

Tram: From Tallinn Airport you can reach the city center by tram. Tramline no. 4 is located near the terminal, and the trams mostly go with 6-10 minutes intervals. The nearest train stop to the airport is Ülemiste, it can be reached by tram in 3 minutes.

Bus: There are also bus stops at the airport, right next to the tram stop. There are two lines which connect the airport and the city:

- Tallinn City Transport Bus no. 2 offers a connection to the city center and makes a stop at the airport in both directions. Buses go with 20 minutes intervals.
- Tallinn City Transport Bus no. 65 provides a connection with Lasnamäe district.

Please note that Passes are not valid on these services.

Finland

PASS NETWORK

Trains

General Info

One Country Pass (OCP) and Global Pass (GP) that is valid for Finland can be used on all train services run by the national railway company VR.

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
VR	Commuter trains (SUB)	✓	✓	No
	Regional (SUB)	✓	✓	Optional
	InterCity (IC)	✓	✓	Optional
	Pendolino (PEN)	✓	✓	Optional
	Night train (NT)	✓	✓	Mandatory
HSL (operated by VR)	Regional (SUB)	✓	✓	No

Reservations:

- Reservations can be made by calling VR Customer Care +358 923 192 902 from abroad or if the customer is in Finland on +358 (0)600 41 900 (€3,55 / answered call + local network charge). Reservation tickets are also sold at VR station offices in Finland (Helsinki, Tampere). Ekstra class (1st class)/ Eco class (2nd class) Seat reservation costs 25% of daily full priced ticket..

- Night train sleeper cabin reservation costs 50% of daily full sleeper cabin price, starting from € 39. Please note that the additional charge is for the whole sleeper cabin which contains 2-3 beds.

Where to find more information:

For more information about :

- VR go to www.vr.fi/en

PASS BENEFITS

Pass benefits information in Finland can be found on the [Benefits portal](#).

EURAIL AID OFFICES

Helsinki

Railway station Helsinki:

- Mon – Sun: 10:00 a.m. – 06:00 p.m.

More information can be found [here](#).

Tampere

Railway station Tampere:

- Mon–Fri 9:30 a.m.–05:30 p.m.
- Sat 9:30 a.m.–3:30 p.m.
- Sun 11:30 a.m.–5:30 p.m.

More information can be found [here](#).

TRAVEL INFO

Services on the Train

On the trains, you can enjoy a different kind of [refreshment](#) and [internet/ electronic](#) access. Travelling with [pets](#) is possible. Carrying bicycles, skis and strollers are permitted with various conditions, depending on the train type. More information can be found [here](#).

Additional Service

Day trains offer a variety of additional services to [add more comfort](#) on your journey.

The night trains supply seats in their day cars and berths in their sleeping-cars. The night trains are composed of sleeping-cars, day cars, a restaurant car and possibly car-carrier wagons.

Detailed information can be found [here](#).

General Information at the Station

General Station Services

All information and services offered at the station can be accessed on [this site](#). You can find an overview of car and bicycle parking facilities, taxis, restaurants, toilets, attention desks opening hours among other amenities available at the stations.

Luggage Assistance

Luggage Lockers

Major railway stations have paid luggage lockers for luggage storage. Storage fees vary by station, 2–6€ per locker per day. You can find more information [here](#).

Lost and Found

If you have left any property on the train please call Finland's Found Property Service to enquire about lost property at **0600 41 006** within Finland or at **+358 600 41006** from abroad. Lost and found service centers and contact information can be found [here](#).

Taxi transfer

Select the 'Taxi stands' option to get an overview of all the available taxi stands near stations [here](#).

Airport Links

Helsinki

Every 10 to 30 minutes there are commuter trains from the airport to Helsinki main Railway station.

Travel from Helsinki – Vantaa Airport to connecting railway stations. The nearest station from the airport is Tikkurila station (8 minutes), or Helsinki (32 / 27 minutes). Both stations have a good transfer connection from and to VR long-distance trains.

France

PASS NETWORK

Trains

General Info

One Country Pass (**OCP**) and Global Pass (**GP**) that is valid for France can be used on services run by the national railway company **SNCF**. All Passes valid for France are also valid for travel to the stations of Basel SBB (Switzerland).

The list below shows which train and bus companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
SNCF	Regional TER (TER)	D	✓	No/Mandatory ¹
	Intercités (IC)	D	✓	Optional/Mandatory ²
	TGV INOUI (TGV)	D	✓	Mandatory
	Intercités de Nuit (NT)	D	✓	Mandatory
Transdev	Regional, ZOU (TER)	D	✓	No
TGV Lyria	TGV Lyria (TGV) ⁴	X	✓	Mandatory
Eurostar	Eurostar ³ (ES)	X	✓	Mandatory
SNCF and International carriers	TGV to Luxembourg (TGV)	X	✓	Mandatory
	TGV to Milan (TGV)	D	✓	Mandatory
	TGV to Barcelona (TGV)	X	✓	Mandatory

	TGV to Belgium (TGV)	X	✓	Mandatory
	TGV to Germany (TGV)	X	✓	Mandatory
	TGV to Freiburg (TGV)	X	✓	Mandatory
	ICE to Germany (ICE)	X	✓	Mandatory
	ÖBB Nightjet (NJ)	X	✓	Mandatory
RENFE	AVE International (AVI)	D	✓	Mandatory

EXCLUDED
Eurocity Paris-Brussels
Ouigo
Ouibus
RER - Transilien - Metro
Metro
Transilien
Chemins de fer de Corse
Chemins de fer de Provence
Trenitalia France
Euskotren

¹ Reservations are mandatory for some TER Nomad and TER Grand Est trains. Find more information [here](#) and [here](#). Reservations can be made through Rail Europe.

² Reservations are mandatory for some Intercités trains, see the list of trains [here](#).

³ Eurostar routes between France, Belgium, the Netherlands and Germany are operated by red coloured trains. Eurostar routes between London and Brussels are operated by blue-grey trains.

⁴ TGV Lyria is valid for OCP pass holders between Mulhouse and Basel SBB. Reservations can be made at Swiss and French stations.

France-Germany Rail Pass If you participate in the France-Germany Pass project, different conditions apply – [Link](#)

⁵ Direct services operate during summer season:

- **Seasonal TGV:** Bordeaux – Frankfurt am Main v.v. runs on 05, 12, 26 July and on 02, 09, 16, 23, 30 August 2025

Where to find more information:

For more information about:

- **SNCF** go to www.sncf.com and <https://www.sncf-voyageurs.com/en/> **SNCF Bus routes** go to [here](#)

PASS BENEFITS

Pass benefits information in France can be found on the [Benefits portal](#).

TRAVEL INFO

Services on the Train

On SNCF trains, you can enjoy different kind of refreshments. More information about the different services provided on TGV trains can be found [here](#) and Intercités trains [here](#).

General Information at the Station

General Stations Services

Information regarding porters, trolleys, lockers, lounges and general amenities at the station can be found [here](#). Find official SNCF site for all stations, giving live departures, maps (e.g. [this one for Lille Europe](#)) 360° panoramic exploration of the station, address, opening times, guide to all shops and more [here](#) (in French). For Eurostar you can access detailed information [here](#).

Please note: In order to get through the TER gates (Regional trains without compulsory reservation), use the barcode on your Eurail or Interrail Pass. Hold the barcode against the scanner next to an entry gate, and the gate will open for you. For TGV INOUI reservations, the barcode on your reservation needs to be used.

Luggage Assistance

Luggage Lockers:

You can leave your luggage for as little as one hour, or up to 14 days in some stations. When you store your luggage for 24 hours, the fee is 7.50€ for a medium locker and 9.50€ for a large one. Detailed information can be found [here](#).

You can also book [Door-to-door delivery service](#) from the time you buy your ticket until noon on the day before you travel. You choose the pickup and delivery times, and you can track the progress of your delivery.

Lost and Found

Information about SNCF Lost and Found service can be found [here](#).

Airport Links

Paris

From Charles de Gaulle Airport there are connections to Paris Nord (RER Line B) and many other destinations.

Lyon

From St. Exupéry airport there is a tram link to Lyon Part Dieu (Rhônexpress, every 15 minutes).

Please note that Passes are not valid on these services.

Germany

PASS NETWORK

Trains

General Info

A German Rail Pass (**OCP**) and a Global Pass (**GP**) can be used on all train services run by the national railway company **DB** and the private operators (see [here](#)). All Passes valid for Germany are also valid for travel to the stations of Basel Bad Bf (Switzerland) and Salzburg Hauptbahnhof (Austria).

With the German Rail Pass, customers can also travel to/ from:

- Liège and Brussels (Belgium) on ICE trains; Bolzano, Trento, Verona, Bologna and Venice (Italy) on DB-ÖBB EuroCity/Railjet trains.

The list below shows which train and bus companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
DB	S-Bahn	D	✓	No
	Intercity (IC)	D	✓	Optional
	Intercity-Express (ICE)	D	✓	Optional
DB and all other regional carriers	Regionalbahn (RB)	D	✓	No
	Regional-Express (RE)	D	✓	No
	Interregio-Express (IRE)	D	✓	No
DB and international carriers	Intercity (IC)	D	✓	Optional ¹
	Eurocity (EC) ^{2 3}	D	✓	Optional ¹

	Eurocity/Railjet Brenner (EC)(RJ)	D	✓	Optional
	Eurocity Express (ECE)	D	✓	Mandatory ⁴
	Intercity Express (ICE) ³	D	✓	Optional ¹
	RailJet Express (RJX)	D	✓	Optional ^{1 2}
	ICE/TGV Germany-France (ICE) (TGV)	D	✓	Mandatory ⁵
	NightJet (NJ)	X	✓	Mandatory ⁶
	Euro Night (EN)	X	✓	Mandatory
Eurostar	Eurostar (ES) ⁷	X	✓	Mandatory
European Sleeper	European Sleeper (ESL)	X	✓	Mandatory
Snälltåget	Night Train (NT)	X	✓	Mandatory
Westbahn	Westbahn (Exp)	X	✓	Mandatory

EXCLUDED
Flixtrain
All other carriers not listed <u>here</u>

¹ **Mandatory reservation** during summer season on certain international IC/EC/ICE trains from May 28th till August 31st:

- Intercity Berlin – Amsterdam
- ICE München/Frankfurt – Amsterdam
- Eurocity Hamburg – Copenhagen
- Eurocity Hamburg/Berlin – Prague

² Travelling on **Eurocity and RailJet** trains crossing the Brenner route into Italy require additional supplements. Please find more information [here](#).

³ **German Rail Pass** customers can also travel on DB ICE trains to or from Liège and Brussels (Belgium)

⁴ **ECE trains** have mandatory reservations only for routes between Germany and Italy

⁵ **ICE/TGV Germany–France** has optional reservation for domestic routes in Germany

- **Seasonal TGV: Frankfurt am Main – Bordeaux v.v. runs on 05, 12, 26 July and on 02, 09, 16, 23, 30 August 2025**

⁶ **The Nightjet-IC train** between Amsterdam/Hamburg/Berlin and Zurich is operated by DB and ÖBB together and has two parts.


The part operated by DB (IC) has only seats. Reservations are optional.

- Reservations can be made via Eurail, DB or ÖBB. Reservation fees may vary.

The other part is operated by ÖBB (Nightjet) with only couchettes and sleepers. Reservations are mandatory.

- Reservation fee depends on the sleeping accommodation chosen.

⁷ **Eurostar** (former Thalys) reservations are not included on domestic routes for the Global Pass and German Rail Pass. **Eurostar** routes between Germany, Belgium and France are operated by red coloured former Thalys trains.

Please note: If travelling on Eurostar (Former Thalys) trains to and from Brussels or Paris, both countries need to be included in the pass. Travelling on an S-Bahn with your Eurail or Interrail Pass requires you to fill in a travel day. Failing to do so can result in a fine of €60. Train stations can be identified by the green and white S symbol. 

Reservations:

- Reservations for High speed and long-distance trains are 1st class €6,50/ 2nd class €5,20. Reservations can be made at **DB ticket windows in stations** (DB Reisezentrum) in Germany, on www.int.bahn.de, via **DB partner railways** in Europe and **selected travel agencies** both locally and abroad.

Where to find information:

For more information about:

- **Private trains** that are covered by the Pass in Germany, please refer to [this link](#).
- DB trains, you can go to <https://int.bahn.de/en>

PASS BENEFITS

Pass benefits information in Germany can be found on the [Benefits portal](#).

EURAIL AID OFFICE

*(Aid office with ** is only available for German Rail Pass, not for Global Pass)*

Berlin

Reisezentrum Berlin Hauptbahnhof (Central Station)

- Mon-Fri: 8:00am – 7:00pm
- Sat+Sun: 9:00am – 6:00pm

Reisezentrum Flughafen Berlin Brandenburg (Berlin BER Airport)

- Daily: 9:00am – 8:00pm

Reisezentrum Berlin Südkreuz*

- Mon-Fri: 8:00am – 8:00pm
- Sat+Sun: 9:00am – 6:00pm

Reisezentrum Berlin Zoologischer Garten*

- Mon-Fri: 8:00am – 8:00pm
- Sat+Sun: 9:00am – 6:00pm

Bonn

Reisezentrum Bonn Hbf*

- **Mon-Sat: 08:00am – 06:00pm**
- **Sun: 09:00am – 02:00pm**

Cologne

Reisezentrum Köln Central Station (Cologne)

- **Mon-Fri: 7:00am – 9:00pm**
- **Sat+Sun: 9:00am – 9:00pm**

Reisezentrum Köln/Bonn Flughafen (Cologne/Bonn CGN Airport) Terminal 2*

- Mon-Fri: 8:15am – 4:15pm (closed between 12:00am and 12:30pm)
- Sat+ Sun:: closed

Dresden

Reisezentrum Dresden Central Station

- Mon-Fri: 7:30am – 8:00pm
- Sat+Sun: 8:00am – 8:00pm

Düsseldorf

Reisezentrum Düsseldorf Hbf

- Mon-Fri: 7:00am – 9:00pm
- Sat+Sun: 9:00am – 9:00pm

Frankfurt

Reisezentrum Frankfurt am Main Central Station

- Mon-Fri: 7:00am – 9:00pm
- Sat+Sun: 9:00am – 9:00pm

Reisezentrum Frankfurt Flughafen Fernbahnhof (FRA Airport)
(Frankfurt Airport Long Distance train station)

- Mon – Fri: 7:00am – 9:00pm
- Sat+Sun: 10:00am – 06:00pm

Reisezentrum Frankfurt Flughafen Regionalbahnhof (FRA Airport)
(Frankfurt Airport Regional train station)

- Mon-Fri: 6:00am – 8:30pm
- Sat: 7:00am – 2:30pm
- Sun: closed

Great Britain

Euroventure

- GOAT Roadtrip Building
- 58 Commercial Road,
- Leeds LS53AQ
- +44 113 868 2360
- info@euroventure.com
- Mon – Fri 09:00 am – 05:00pm

Visiting the office is possible by appointment only

Hamburg

Reisezentrum Hamburg Central Station

- Mon-Fri: 6:00am – 9:00pm
- Sat-Sun: 8:00am – 8:15pm

Hannover

Reisezentrum Hannover Central Station

- Mon-Sat: 7:00am – 8:00pm
- Sun: 8:00am – 8:00pm

Heidelberg

Reisezentrum Heidelberg Central Station

- Mon-Fri: 8:00am – 7:00pm
- Sat-Sun: 10:00am – 6:00pm

Italy

Italy

Stazione di Verona Porta Nuova, Piazza XXV Aprile, 37138 Verona*

- Mon-Sun: 08:15am – 05:30pm

Kaiserslautern

Reisezentrum Kaiserslautern Hbf*

- Mon-Fri: 07:00am – 07:00pm
- Sat+Sun: 08:00am – 06:00pm

Leipzig

Reisezentrum Leipzig Central Station

- Mon-Fri: 8:00am – 8:00pm

- Sat: 10:00am – 8:00pm
- Sun: 10:00am – 6:00pm

Munich

Reisezentrum München Central Station (Munich)

- Daily: 7:00am – 9:00pm

Nürnberg

Reisezentrum Nürnberg Hbf (Nuremberg)*

- Mon-Fri: 06:00am – 09:00pm
- Sat: 08:00am – 06:00pm
- Sun: 10:00am – 09:00pm

Stuttgart

Reisezentrum Stuttgart Central Station

- Mon-Fri: 6:00am – 10:00pm
- Sat-Sun: 7:00am – 10:00pm

Switzerland

Reisezentrum Basel Badischer Bahnhof*

- Mon-Fri: 06:50am – 08:00pm
- Sat/Sun: 07:50am – 07:00pm

Wiesbaden

Reisezentrum Wiesbaden Hbf*

- Mon-Fri: 7:00am – 7:00pm
- Sat: 9:00am – 4:00pm
- Sun: closed

TRAVEL INFO

Services on the Train

On the trains, you can enjoy different kind of on-board catering with meals, drinks and snacks, [free Wi-Fi](#), [entertainment](#) and special zones for using mobile phones or quiet travel.

Complimentary newspapers available in 1st class, digitally via the “ICE Portal” on your mobile

device. Pushchairs, folding bikes, scooters, sports equipment (e.g. skis, surfboards) are permitted on board. You can only take bicycles on long-distance trains that can accommodate bicycles. These trains are marked as having bicycle capacity. You will need to purchase a long-distance bicycle ticket and space reservation. More information can be found [here](#).

General Information at the Station

General Stations Services

DB also offers luggage transportation services in Germany, more detail is available [here](#).

Luggage Lockers

Self-service, coin-operated luggage lockers are available in all major stations.

Lost and Found

You can access information and online form for lost items and luggage [here](#). Forms can be submitted up to 4 weeks after the date the items/luggage was lost.

Airport Links

Berlin (BER)

From Berlin Brandenburg (BER) Airport there are direct train connections to Berlin Hbf (Central Station) and many other city and regional destinations with Regional-Express FEX (Flughafen-Express), Regionalbahn line RB 23, and Regional-Express line RE 8 (every 15 to 30 minutes). To Berlin Südkreuz station directly with S-Bahn line S 45 (every 20 minutes).

Hamburg (HAM)

From the airport there are connections to Hamburg Hbf (Central station) by train (S-Bahn line S 1, every 10 minutes).

Cologne - Köln/Bonn (CGN)

From the airport there are connections to Köln Hbf (Central Station) by train (Regionalbahn line RB 27, S-Bahn line S 19, every 5 to 20 minutes) and Bonn Hbf by bus (Express Service SB 60, every 30 minutes). *Please note that Passes are not valid on these bus services.*

Hannover (HAJ)

From Hannover Langenhagen Airport there are connections to Hannover Hbf (Central Station) by train (S-Bahn line S5, every 30 to 60 minutes).

Dresden (DRS)

From the airport there are connections to Dresden Hbf (Central Station) by train (S-Bahn line S2, every 30 minutes).

Düsseldorf (DUS)

From the airport there are train connections by Regional-Express (RE 1, RE 3, RE5, RE 6, RE 11, RE 19) from the station Düsseldorf Flughafen and S-Bahn lines S 1 and S 11 from the station Düsseldorf Flughafen Terminal, each every 20 minutes, to Düsseldorf Hbf (Central Station) and to many other destinations. Additional, hourly IC or ICE services to Hannover and Berlin from the station Düsseldorf Flughafen.

With a Global Pass you can also use Eurostar (former Thalys) trains to/from Düsseldorf Airport. *Please note that a **reservation is mandatory** on Eurostar trains.*

Frankfurt (FRA)

From Frankfurt Rhein/Main Airport there are train connections to Frankfurt am Main Hbf (Central Station) and to many other destinations (Regional-Express trains RE 2 and RE 3 (hourly) and S-Bahn lines S 8 and S 9, (every 10 to 15 minutes) from Regionalbahnhof (regional train station). The airport is also directly linked to the national and international long-distance ICE/IC network. ICE and IC trains depart from the Fernbahnhof (long-distance train station).

Leipzig/Halle (LEJ)

From the airport there are train connections to Leipzig Hbf and Halle (Saale) Hbf (Central Station) with S-Bahn lines S 5 and S 5 X (every 30 minutes)

Munich (MUC)

From Munich F.J. Strauss Airport Terminal station there are connections to München Hbf (Central Station) and to many other regional destinations by train (S-Bahn lines S 1 and S 8, every 10 to 15 minutes). To Regensburg Hbf directly with hourly RE 22 services.

Stuttgart (STR)

From Stuttgart Echterdingen Airport/Messe station there are connections to Stuttgart Hbf (Central Station) and to many other regional destinations by train (S-Bahn lines S2 every 15 minutes).

Great Britain

PASS NETWORK

Trains

General Info

One Country Pass (OCP) and Global Pass (GP) that is valid for Great Britain can be used on train services operated by several private railway companies. Only customers with a Global Pass (GP) are eligible to travel on the **Eurostar** (between London and Paris, London and Brussels, and London and Amsterdam/Rotterdam respectively).

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
Eurostar	Eurostar (ES)	X	✓	Mandatory
Avanti West Coast	Express (EXP)	✓	✓	Recommended
C2C	Express (EXP), Train (T)	✓	✓	No
Caledonian Sleeper	Express (EXP)	✓	✓	Mandatory
Chiltern Railways	Express (EXP), Train (T)	✓	✓	No
Cross Country	Express (EXP), Train (T)	✓	✓	Recommended
East Midlands Railway	Express (EXP), Train (T)	✓	✓	No
Gatwick Express	Express (EXP)	✓	✓	No
Grand Central	Express (EXP)	✓	✓	No
Greater Anglia	Express (EXP), Train (T)	✓	✓	No

Great Northern	Express (EXP), Train (T)	✓	✓	No
Great Western Railway	Express (EXP), Train (T)	✓	✓	Recommended
Hull Trains	Express (EXP)	✓	✓	No
Island Line	Train (T)	✓	✓	No
London North Eastern Railway	Express (EXP)	✓	✓	Mandatory
London North Western Railway	Express (EXP), Train (T)	✓	✓	No
London Overground	Express (EXP), Train (T)	✓	✓	No
Lumo	Express (EXP)	✓	✓	Recommended
Merseyrail	Train (T)	✓	✓	No
Northern	Express (EXP), Train (T)	✓	✓	No
Night Riviera sleeper	Express (EXP)	✓	✓	Mandatory
ScotRail	Express (EXP), Train (T)	✓	✓	No
Southeastern	Express (EXP), Train (T)	✓	✓	No
Southern	Express (EXP), Train (T)	✓	✓	No
South Western Railway	Express (EXP), Train (T)	✓	✓	No
Stansted Express	Express (EXP)	✓	✓	No
TfL Rail/Crossrail (including Elizabeth line to Heathrow airport)*	Train (T)	✓	✓	No
Thameslink	Express (EXP), Train (T)	✓	✓	No
Trans Pennine Express	Express (EXP), Train (T)	✓	✓	No

Transport for Wales	Express (EXP), Train (T)	✓	✓	No
West Midlands Railway	Express (EXP), Train (T)	✓	✓	No

EXCLUDED
London Underground*
Heathrow Express

*Passholders can travel on the **Elizabeth line**, running from Reading and Heathrow through Central London towards Abbey Wood and Shenfield. These trains are operated by National Rail.

Reservations:

- Reservations in Great Britain for domestic trains can be made online at [ACPRail](#) for €6 low flat fees, except sleepers, or at the train stations tickets offices free of charge.
- It is highly recommended to have reservations beforehand. Free reservations are available online for [LNER](#) trains only. On other selected train operators, free seat reservations can be booked by telephone only. For more information, please visit [Seat Reservations On the Train | National Rail](#)
- Reservations for Eurostar can be booked through the reservation self-service, the Rail Planner App, on the [NS website](#), via phone at the Eurostar booking center (+44)01233617575 (outside the UK) or (+44) 03432186186 (within the UK), or directly at Eurostar terminals.

Please note: The Interrail Great Britain Pass is not valid on Eurostar. When travelling with Eurostar, please arrive at the station 90-120 minutes before departure. This will give you enough time to go through the ticket gates, security and passport control. The ticket gates close 30 minutes before departure.

Where to find more information:

For more information about:

- **Domestic trains** and its timetable: nationalrail.co.uk
- **Eurostar** and its timetable: www.eurostar.com

PASS BENEFITS

Pass benefits information in United Kingdom can be found on the [Benefits portal](#).

TRAVEL INFO

Services on the Train

Different types of [On-board services](#) like catering, Wi-Fi and sleeper trains are available, depending on the train and route. More information about services on different trains can be accessed through the [journey planner](#). Detailed information about carrying bicycle on board can be found [here](#).

On Eurostar, air conditioning, power sockets, free onboard Wi-Fi, onboard entertainment and a bar buffet are available.

General Information at the Station

General Stations Services

A searchable database of all stations in the United Kingdom is available [here](#). Station services and facilities are detailed for each station. For Eurostar, you can access detailed information [here](#).

Luggage Assistance

All main stations offer lost luggage assistant. It is advised to contact the relevant [train operating company](#) for assistance with lost luggage.

Airport Links

It's easy to get to and from many of the UK's leading airports by train. You can find information about airport connections [here](#).

Greece

PASS NETWORK

Trains

General Info

One Country Pass (**OCP**) and Global Pass (**GP**) that is valid for Greece can be used on all train services run by the railway company **HELLENIC TRAIN** and is also valid between Athens and Patras by train (Athens - Kiato) and by bus (Kiato-Patras).

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
Hellenic Train	Suburban railway (SUB)	✓	✓	Optional
	InterCity (IC)	✓	✓	Mandatory
	Ancient Olympia/Touristic train (TOU)	✓	✓	Mandatory
	The Pelion train (TOU)	✓	✓	Mandatory
	The (Odontos) Rack Railway (TOU)	✓	✓	Mandatory
	IC Bus (BUS)	✓	✓	Mandatory

Currently, there are no international trains to/from Greece. The best way to reach Greece is by Superfast Ferries from Italy.

***Note:** There is free transport by bus & train from Patras to Piraeus for the **Global pass**, the **OCP Greece** and the **6 days Greek island pass**. The bus on the route Patras – Kiato does require a free (but mandatory to make) reservation which can be made at all ticket offices at the stations throughout the Greek network.

This trip can be made at any time, because it is not connected to a travel day. Therefore it is not necessary to fill in a separate journey in the My Trip section.

Reservations:

You can book reservations locally at all railway stations of Hellenic Train. For more information about the opening hours please go to [Sales Points](#)

The following list are ticket counters at the largest stations:

Central Athens Station «Larissa Station»

46 Diligianni Theodorou str. (near to metro station "Larissa Station" – red line).

Working hours 05:00 – 23:00 (all days)

Email: st.larissa@trainose.gr

Ticket window: 4

Thessaloniki Station

Monastiriou 28 Thessaloniki

Working hours 05:00 – 24:00 (all days)

Patras Station

38 Othonos-Amalias Av. Patra (close to Patras port)

Working hours 05:45 – 22:45 (all days)

Where to find more information:

For more information about :

- HELLENIC TRAIN go to <https://www.hellenictrain.gr>.

Greek Ferries

The list below shows which Ferries are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

Ferry company	Rail Planner	Global Pass	4 days Pass	6 days Pass	Reservation
Superfast Ferries^{1 2} International	Ferry (SSF)	✓	X	✓	Mandatory
Blue Star Ferries Domestic	Ferry (BSF)	✓	✓	✓	Mandatory
Anek Lines Domestic	Ferry (ANK)	✓	✓	✓	Mandatory
Hellenic Seaways Domestic	Ferry (HSW)	✓	✓	✓	Mandatory

Global Pass

A Global Pass (GP) is valid to use between Italy and Greece.

Holders of a valid Global Pass are entitled to free air seats or dormitories (where available) for 1st class Pass holders and free deck passage for 2nd class Pass holders. Check-in time is at least three hours prior to departure.

- Bari (Italy) – Corfu (Greece) (sailings during summer period only)
- Bari (Italy) – Igoumenitsa (Greece)
- Bari (Italy) – Patras (Greece)
- Ancona (Italy) – Corfu (Greece) (sailings during summer period only)
- Ancona (Italy) – Igoumenitsa (Greece)
- Ancona (Italy) – Patras (Greece)
- Venice (Italy) – Corfu (Greece) (sailings during summer period only)
- Venice (Italy) – Igoumenitsa (Greece)

- Venice (Italy) – Patras (Greece)

Reservations: Book online at <https://www.superfast.com/en-gb>. On the online booking form, select your preferred itinerary, the date you wish to travel and choose One Way trip.

Step 2: Accommodation – find and select your pass in the field “Discount”.

Find out more at <https://www.superfast.com/en-gb/special-offers/sail-rail> or contact +30 (0)210 891 9800 helpdesk@attica-group.com

Please note: These international routes are operated by SUPERFAST FERRIES, member of Attica Group. Seasonal surcharges do apply: June and September €15.00 per person, per way; July and August €25.00 per person, per way. Port taxes of €7.00 per person, per way, fuel surcharge per person, per way and Environmental Surcharge EU ETS also apply. *(These surcharges do not apply to Greek Island Pass holders (with the exception of 30% additional trips)).*

Greek Islands Pass

A Greek Islands Pass can be used to discover Greek destinations by ferry.

A 6 days Greek Island Pass includes two international travel days to/from Italy and Greece and four domestic travel days.

A 4 days Greek Island Pass includes four domestic travel days.

¹ Only 1 day will be calculated – the departure date for the night ferry route Patras – Venice.

² For the Greek Islands Pass holder of a 6 days within a month pass, only 1 day will be calculated – the departure date for the night ferry route Patras – Venice.

Destinations* within Greece:

- **Cyclades:** Paros, Naxos, Santorini, Anafi, Syros, Tinos, Mykonos, Iraklia, Schinoussa, Koufonissi, Donoussa, Amorgos, Ios, Kythnos, Andros, Sikinos, Folegandros, Sifnos, Kimolos, Milos, Serifos, Kea
- **Dodecanese:** Rhodes, Kos, Patmos, Leros, Tilos, Nisyros, Symi, Kastellorizo, Lipsi, Astypalea, Kalymnos, Karpathos, Kasos, Chalki
- **Saronic Islands:** Porto Heli, Aegina, Poros, Hydra, Hermioni, Spetses, Agistri
- **North Aegean:** Chios, Mytilene, Psara, Oinousses, Lemnos, Ag. Efstratios, Ikaria, Fourni, Samos
- **Crete:** Heraklion & Chania**

* Destinations are subject to change. Always check the sea-routes on www.bluestarferries.com and www.hellenicseaways.gr

** The Crete routes are operated by ANEK LINES, member of Attica Group.

Destinations outside Greece:

- Bari (Italy) – Corfu (Greece) (sailings during summer period only)
- Bari (Italy) – Igoumenitsa (Greece)
- Bari (Italy) – Patras (Greece)
- Ancona (Italy) – Corfu (Greece) (sailings during summer period only)
- Ancona (Italy) – Igoumenitsa (Greece)
- Ancona (Italy) – Patras (Greece)
- Venice (Italy) – Corfu (Greece) (sailings during summer period only)
- Venice (Italy) – Igoumenitsa (Greece)
- Venice (Italy) – Patras (Greece)

Reservations:

- International ferries:
Reservation for international routes can be booked online at www.superfast.com, through the Attica Group*:
Call Center in Athens (Tel. +30 210 891 9800)
Email: helpdesk@attica-group.com
Find out more about Sail and Rail, or contact +30 210 891 9800, helpdesk@attica-group.com
- Reservation for **domestic routes** can be booked online at www.bluestarferries.com, www.hellenicseaways.gr and <https://www.anek.gr/en-gb/> through the Attica Group (Superfast Ferries, Blue Star Ferries & Hellenic Seaways) Call Center in Athens (Tel. +30 210 891 9800) or email to helpdesk@attica-group.com

Where to find more information:

- You can download the brochure on this following [link](#).
- [Blue Star Ferries](#), [Hellenic Seaways](#) and <https://www.anek.gr/en-gb/> websites.

PASS BENEFITS

Pass benefits information in Greece can be found on the [Benefits portal](#).

EURAIL AID OFFICE

Athens Central Station

International tickets window

- Mon-Sun: 08:00 a.m. – 04:00 p.m.

TRAVEL INFO

Services on the Train

Restaurant services are available on board of the trains. Different kinds of snacks and beverage are offered at highly competitive prices. More information on board canteen services and prices can be found [here](#).

General Information at the Station

General Stations Services

HELLENIC TRAIN offers its passengers and visitors several services at the railway stations, including real-time information on trains' timetable and Wi-Fi hotspots. More information can be found [here](#).

Luggage Assistance

Luggage Lockers

[Baggage lockers](#) are available by HELLENIC TRAIN, in designated areas and in selected stations, for passengers and visitors.

Information on luggage check-in possibilities, on board luggage norms, and luggage loss and damage compensation can be found [here](#).

Airport Links

Athens

From Athens E.Venizelos Airport there is a direct train every hour to Athens Central Railway Station and Pireaus Port.

There are 3 direct trains/day from Athens E. Vensizelos Airport to Kiato Railway Station (there is a local train connection Kiato – Aigio and connection with bus line Aigio – Patras).

Hungary

PASS NETWORK

Trains

General Info

One Country Pass (OCP) and Global Pass (GP) that is valid for Hungary can be used on all train services run by the national railway company **MÁV-START**, and on all Hungarian railway lines operated by **GySEV/Raaberbahn**.

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
MAV	Regional (RE)	D	✓	No
	Euregio (ER)	D	✓	No
	Interregional (IR)	D	✓	No
	Fast Train (FT)	D	✓	Optional
	Intercity (IC)	D	✓	Mandatory
GySEV/Raaberbahn	Regional (RE)	D	✓	No
	Intercity (IC)	D	✓	Mandatory
Regiojet	Intercity (IC)	D	✓	Mandatory
MAV and International carriers	Szeged – Subotica* (RE)	D	✓	No
	Intercity (IC)	D	✓	Mandatory
	Eurocity (EC)	D	✓	Optional

	Railjet Express (RJX)	D	✓	Optional
	EuroNight (EN)	X	✓	Mandatory
	Night Train (NT)	X	✓	Mandatory

* Local trains run from Szeged to Subotica (Serbia) This makes it possible to travel from Budapest to Belgrade with transfers in Szeged, Subotica and Novi Sad.

Please note: All direct trains between Budapest and Serbia are suspended until further notice because of construction works.

Reservations:

- Reservations are **mandatory** on EN (EuroNight) and IC (InterCity) trains.
- When travelling only in Hungary by using International trains like RJ (RailJet) and EC(EuroCity), reservation of these domestic routes is also **mandatory**.
- You can book at domestic ticket offices, selected travel agencies, and online [here](#).

Where to find more information:

For more information about:

- MÁV-START go to <https://www.mavcsoport.hu/>
- GySEV/Raaberbahn go to www.gysev.hu

PASS BENEFITS

Pass benefits information in Hungary can be found on the [Benefits portal](#).

EURAIL AID OFFICE

Budapest

Budapest Keleti Railway Station, next to platform 9. (Business Lounge)

- Daily: 06:00 a.m. – 09:15 p.m.

TRAVEL INFO

Services on the Train

On the trains, carrying bicycles is permitted. More travel information regarding luggage, pets and more, can be found [here](#).

General Information at the Station

General Stations Services

Services differ from station to station in Hungary. Commonly, the available services are sales of domestic/international tickets, office for lost & found property, customer service point, luggage lockers, and assistance for the disabled and people with reduced mobility.

Luggage Assistance

Luggage Lockers

At the main station of the capital city, at **Budapest-Keleti**, luggage lockers are available every day from 03:45am until 12:00am.

Lost and Found

At Budapest-Keleti Railway Station, the lost & found office is opened every day between 04:00am and 11:30pm.

For further information, please contact the customer support number: **+36-1 444 44 99** for international call, and **06 40 49 49 49** for local call.

Airport Links

Budapest

From Budapest Liszt Ferenc International Airport, there is a bus service (bus 200E) to reach Ferihegy railway station. From there you can continue by train to Budapest Nyugati railway station (trains run approximately every 15 minutes) and to many other destinations in Hungary. In order to get directly to Budapest City Centre from the airport, you can take bus 100E. Most of international trains are departing from/ arriving to Budapest Keleti railway station.

Please note that Passes are not valid on these services.

Ireland and Northern Ireland

PASS NETWORK

Trains

General Info

One Country Pass (OCP) and Global Pass (GP) that is valid for Ireland can be used in both the Republic of Ireland and in Northern Ireland. A valid Pass for Ireland can be used on all train services run by Iarnród Éireann Irish Rail, which is the national railway company of the Republic of Ireland and includes Dublin Area Rapid Transport (DART) and it can also be used on Translink NI Railways, the national railway company of Northern Ireland.

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
Irish Rail (Republic of Ireland)	DART (SUB)	✓	✓	Optional
	Regional (RE)	✓	✓	Optional
	Intercity (IC)	✓	✓	Optional
	Enterprise Express (IC)	✓	✓	Optional
Translink (Northern Ireland)	Regional (RE)	✓	✓	No

Where to find more information:

Info: For more information about:

- Iarnród Éireann Irish Rail go to www.irishrail.ie
- Translink NI Railways go to www.translink.co.uk.

PASS BENEFITS

Pass benefits information in Ireland can be found on the [Benefits portal](#).

EURAIL AID OFFICE

Republic of Ireland

Irish Rail – Customer Information Centre
Connolly Station, Dublin 1

- Mon – Fri 9:00am – 5:00pm

Northern Ireland

NIR Travel – Europa Bus Centre
Great Victoria Street, Belfast

- Mon – Fri 9:00am – 5:00pm
- Sat 9:00am – 12:30pm

TRAVEL INFO

Services on the Train

On the trains, you can enjoy different kind of [catering services](#) and [internet/electronic](#) access. Travelling with [pets](#) is possible. Carrying bicycles is permitted under certain conditions, depending on the train type.

More information can be found [here](#). You can also access [Irish railway journey planner](#), where the on-board services are displayed for each connection.

General Information at the Station

General Stations Services

The [station overview](#) displays the services provided at each station such as internet access, toilets, refreshment, etc.

Please note: All stations in Ireland have gates.

Luggage Assistance

In case of lost luggage, it is advised to either call +353 1 836 6222, or contact the terminal station of the service you travelled on. A list of stations can be found [here](#).

Airport Links

Dublin

From the airport Airlink buses go to Heuston and Connolly railway station (bus 747).

Please note that Passes are not valid on these services.

Belfast

Sydenham railway station is a 15-minute walk from George Best City Airport. Bus connections to George Best City Airport & Belfast International Airport are available from Europa Bus Centre located beside Great Victoria Street Railway Station.

Please note that Passes are not valid on these services.

Italy

PASS NETWORK

Trains

General Info

One Country Pass (OCP) and Global Pass (GP) is valid for Italy can be used on all train services run by **Trenitalia**.

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
Trenitalia Regionale	Regional (RE)	D	✓	No
Trenitalia	InterCity (IC)	D	✓	Mandatory
	Frecciargento (FA)	D	✓	Mandatory
	Frecciarossa (FR)	D	✓	Mandatory
	Frecciarossa (FR)	D	✓	Mandatory
	Freccialink ¹ (FL)	D	✓	Mandatory
	InterCity Notte (IC)	D	✓	Mandatory
	Leonardo Express ² (RE)	D	✓	No
Trenord	Regional (RE)	D	✓	No
TPER	Regional (RE)	D	✓	No
TILO	Regional (RE)	D	✓	No

MICOTRA	Regional Express (REX)	D	✓	Mandatory
Ferrovienord	Regional (RE)	D	✓	No
FART (Centovalli Railway)	Regional (RE)	D	✓	No
	Panorama Express (PE)	D	✓	Optional
European Sleeper	European Sleeper (ESL)	X	✓	Mandatory
Trenitalia and international carriers	Eurocity Trieste – Vienna	X	✓	Optional ⁵
	EuroCity Italy-Switzerland (EC) ³	X	✓	Optional ⁴
	Eurocity/Railjet Brenner (EC) (RJ)	X	✓	Optional ⁴
	Railjet (RJ) (RJX)	X	✓	optional ^{4 6}
SNCF	TGV Milan – Paris (TGV)	X	✓	Mandatory
Trenitalia France	Frecciarossa	D	✓	Mandatory
Superfast Ferries	Ferry (SSF)	X	✓	Mandatory

EXCLUDED

Trenitalia Frecciarossa Milan – Paris

Trenord trains to/from Milano Malpensa Airport

FSE (Apulia region)

Circumvesuviana

Italo

Trenitalia-Frecciarossa Milan – Paris
Trenord trains to/from Milano Malpensa Airport
Ferrovie del Sud Est (FSE)
Circumvesuviana
Ferrovia Trento-Malé-Mezzana (FTM)
Ferrovia Adriatico Sangritana(FAS)
Ferrotramviaria
Società Ferrovie Udine-Cividale(FUC)
AMT Genova
Ferrovie della Calabria(FDC)
Ferrovie della Calabria (FC)
SAD Nahverkehr AG
Trasporto Ferroviario Toscano (TFT)
Trentino Trasporti

¹ Freccialink bus reservations can only be made at train stations in Italy and by [phone](#). They can only be booked in combination with Le Frece trains at the same time. See [here](#) for more information.

² Only valid for first class pass holders.

³ Italy One Country Pass holders cannot board this train, even though they are only wishing to travel within the Italian territory.

⁴ On Eurocity and RailJet trains crossing the Brenner and Tarvisio routes into Austria require additional supplements. Please find more information [here](#).

⁵ A supplement is required for journeys between Trieste and Villa Opicina and for journeys across the Italian/Slovanian border. A reservation is optional but recommended.

⁶ OCP Austria is valid on direct Eurocity and Railjet trains into Italy, across the Brenner and Tarvisio routes. To cities such as Venice, Verona, Bologna, Bolzano and Rimini.

Please note: Only 1st class Eurail/Interrail Passes are valid on the Leonardo Express (Roma Termini – Fiumicino Airport).

Reservations:

- You can book offline at Trenitalia ticket offices. E-reservations are available via the Rail Planner App, and via [eurail.com](https://www.eurail.com) or [interrail.eu](https://www.interrail.eu).

Where to find train information:

For more information about :

- **Trenitalia** go to www.trenitalia.com,
- **Trenord** go to www.trenord.it.
- **European Sleeper** go to www.europeansleeper.eu

PASS BENEFITS

Pass benefits information in Italy can be found on the [Benefits portal](#).

EURAIL AID OFFICE

Bari

Trenitalia Ticket Office

Stazione Bari Centrale (main train station)

- Daily: 6:30am – 9:30pm

Bologna

Trenitalia Ticket Office

Stazione Bologna Centrale

- Daily: 6:00am – 11:00pm

Agenzie 365 (*temporarily closed*)

c/o BOLOGNA Railway Station

P.zza Medaglie D'Oro interno stazione

- Mon – Fri: 9.00am – 5.00pm (temporarily closed)
- e-mail: bologna.gb@agenzie365.it
- Phone: + 39 051 022 6070

Florence

Trenitalia Ticket Office Stazione Firenze SMN

- Daily: 6:30am – 10:30pm

Agenzie 365

Inside Stazione Firenze Santa Maria Novella (main train station) – Ticketing Hall

- Daily: 8:30am – 6:00pm

Fiumicino

Trenitalia Ticket Office

- Daily: 6:45am – 21:22pm

Agenzie 365

Fiumicino Airport – Stazione Fiumicino

- Daily: 7:00am – 8:00pm

Punto Nel Mondo

Fiumicino Airport – T3 Departure Level (2nd floor)

- Daily: 7:00am – 9:00pm

Punto Nel Mondo

Fiumicino Airport – T1 Arrival Level

- Daily: 7:00am – 9:00pm (Jun–Aug 7:00am – 10:00pm)

Genova

Trenitalia Ticket Office Stazione Genova PP

- Daily: 6:30am – 8:30pm

Agenzie 365 (*permanently closed*)

Inside Stazione Genova Piazza Principe (main train station)

- Daily: 8:00am – 8:00pm

Agenzie 365 (*permanently closed*)

Inside Stazione Genova Brignole

- Daily: 8:00am – 8:00pm

Milan

Trenitalia Ticket Office

Stazione Milano Centrale

- Daily: 6:15am – 12:00pm

Agenzie 365

Inside Stazione Milano Centrale (main train station)

- Daily: 7:30am – 8:30pm

Lux Viaggi

Via Ponte Seveso. 40

Mon – Fri: 9:00am – 1:00pm & 2:30pm – 6:30pm

- Sat: 9:30am – 12:30pm

Naples

Trenitalia Ticket Office

Stazione Napoli Centrale

- Daily: 6:30am – 9:10pm

Agenzie 365

Inside Stazione Napoli Centrale (main train station)

- Daily: 8:00am – 7:30pm

Pisa

Trenitalia Ticket Office

Stazione Pisa

- Daily: 6:30am – 8:30pm

Rome

Trenitalia Ticket Office Stazione Roma Termini

- Daily: 6:33am – 12:05pm

Agenzie 365

Inside Stazione Roma Termini – Main Hall (main train station)

- Daily: 8:00am – 6:30pm

Agenzie 365 (*temporarily closed*)

Inside Stazione Roma Termini – Track 24 (main train station)

- Daily: 8:00 – 8:00pm

Turin

Trenitalia Ticket Office

Stazione Torino Porta Nuova

- Daily: 6:00am – 9:00pm

Venice

Trenitalia Ticket Office

Stazione Venezia Santa Lucia

- Daily: 6:00am – 9:00pm

Agenzie 365

Inside Stazione Venezia Santa Lucia (main train station)

- Daily: 8:00am – 9:00pm

Agenzie 365

Inside Stazione Venezia Mestre

- Daily: 7:00am – 9:00pm

TRAVEL INFO

Services on the Train

On Trenitalia train, you can enjoy different kind of [catering services](#) and [entertainment](#). Travelling with [pets](#) is also possible.

General Information at the Station

General Stations Services

There is an official guide in English to 13 major stations on the Italian rail network, with access to individual stations' websites, maps and guide to services: [here](#). You can also access live updates on arrivals and departures from major stations in Italy at [Trenitalia live traffic info](#).

Luggage Assistance

Long-distance luggage transfer between postal addresses in Italy, easy luggage service and other services regarding luggage can be found [here](#).

Taxi Transfer

Freccia Transfer provides an integrated taxi reservation service through Trenitalia. The fees charged are based on mileage. Service is available in 7 European languages. Find more about this service [here](#).

Car Rental

Trenitalia has a car rental service called 'Easy Rent'. More information can be found [here](#).

Airport Links

More info on [trenitalia.com](#) under 'services'.

Rome

From Roma Fiumicino Airport there are connections to Roma Tiburtina/Ostiense (train every 15 minutes- all passes are accepted), Roma Termini (Leonardo Express, every 30 minutes – every 15 minutes in high peak hours – **only 1st class Passes are valid**) and now also Frecciarossa connects the major Italian city centers of Florence, Bologna, Padua, Venice and – brand new this Summer – Naples (1st and 2nd class Passes with seat reservation are valid). More information can be found [here](#).

Milan

From Milan Malpensa Airport there are connections to Milano Centrale (Bus: Malpensa Shuttle), Milano Bovisa / Milano Cadorna / Milano Porta Garibaldi (Express train Trenord).

Please note that Passes are not valid on these services. To buy the ticket [here](#).

Palermo

From Palermo Airport (*Punta Raisi* stop) there are train connections to Palermo city center. Trains run twice per hour in each direction. Direct connections and connections with intermediate stops are available.

Latvia

PASS NETWORK

Trains

General Info

One Country Pass (OCP) and Global Pass (GP) that is valid for Latvia can be used on all domestic routes, without exceptions, that are run by the national railway company "VIV", that is the only passenger-carrying railway company in Latvia.

A direct train connects Riga and Siauliai to Vilnius in Lithuania. Connection to Estonia is possible via the station of Valga, by changing on the Eesti Liinirongid AS network.*

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
VIV	Train (T)	D	✓	No
	Riga – Valga (to Tallinn)*	D	✓	No
LTG Link	Riga – Vilnius	D	✓	Mandatory ³

* It is advised to check local train schedules of the [Latvian railways](#) for the section Riga-Valga and the [Estonian Railways](#) for the section Valga-Tallinn on this connection.

³ Make reservations online through [LTG Link](#), in the LTG Link app or 3 working days in advance through [LTG Customer Information Centre](#).

Where to find more information

For more information about:

- **Pasazieru vilciens** website at www.vivi.lv
- **Customer service centre:** Railway station, Stacijas laukums 2, Riga. Phone: +371 67232135. Opening hours daily from 7am-7pm.

PASS BENEFITS

Pass benefits information in Latvia can be found on the [Benefits portal](#).

TRAVEL INFO

Services on the Train

The train carriages that are equipped with bike holders are marked with a label at the carriage door. When travelling with a bike, a baggage ticket must be purchased. More information can be found [here](#).

It's allowed to carry dogs, cats, and other pets under certain conditions on the trains. Detailed information can be found [here](#).

General Information at the Station

General Stations Services

Luggage Lockers

Luggage storage facilities are offered at Riga Central Station.

Lost and Found

Lost and Found service is provided by "Pasazieru vilciens" Customer Service Centre at Riga Central Station. In case of lost or found items please contact +371 67232135. More info can be found [here](#).

Lithuania

PASS NETWORK

Trains

General Info

One Country Pass (OCP) and Global Pass (GP) that is valid in Lithuania can be used on all train services run by the national railway company LTG-Link.

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
LTG Link ¹	Train (T)	✓	✓	Optional
	Vilnius – Riga (T)	D	✓	Mandatory ³
PKP Intercity	(Vilnius-)Mockava-Warsaw-Krakow (IC)	D	✓	Mandatory ²³

¹ Reservations are mandatory for the 1st class service on the domestic routes. More information [here](#).

² Daily trains run from Vilnius to Warsaw/Krakow in Poland, with a transfer in Mockava. Reservation is also mandatory on the Polish Intercity from Mockava to Warsaw/Krakow. More information on this connection can be found [here](#).

³ Make reservations online through [LTG Link](#), in the LTG Link app or 3 working days in advance through [LTG Customer Information Centre](#).

Where to find more information:

For more information about:

- Trains in Lithuania: [LTG Link](#).

PASS BENEFITS

Attractions & Tours

"Lietuvos geležinkeliai" Railway Museum

Benefit: Pass holders can learn more about the history of trains and railways in Lithuania at the "Lietuvos geležinkeliai" Railway Museum. The ticket costs € 6,00. **Info:** The museum is located in the Vilnius Railway Station.

EURAIL AID OFFICE

Vilnius

- LTG Link go to <https://ltglink.lt/en>
- Customer information center working hours – Daily: 7:00 AM – 09:00 PM
- Phone: +370 700 55111
- Email: informacija@ltglink.lt

TRAVEL INFO

Services on the Train

You can enjoy traveling with [pets](#) on board with LTG-Link. Carrying [bicycles](#) is also permitted under additional terms and conditions. More information about services on the train can be found [here](#).

General Information at the Station

General Stations Services

You can find a list of services such as customer service provided by LTG-Link with contact information [here](#). Planning your routes with Lithuanian's train can also be made [online](#).

Luggage Assistance

Luggage Lockers

To improve passengers' comfort at railway stations, electronic luggage storage facilities are offered at several stations. Detailed information can be found [here](#).

Airport Links

There is a special train "Vilnius-Airport" running regularly from Vilnius railway station. The train shuttles 10 times a day, it takes 7 minutes to arrive to the airport from the railway station. The ticket costs 0,80€ and can be purchased online, in the train and at the railway station.

Luxembourg

PASS NETWORK

Trains

General Info

One Country Pass Benelux (OCP) and Global Pass (GP) that is valid for Luxembourg can be used on all train services run by the national railway company CFL. One Country Pass Benelux & Global Pass holders do not need to use the Pass to travel by train in 2nd class as all second-class public transport in Luxembourg including funicular, tram, train is FREE. As for 1st class pass holders, they will need to use the pass if they travel in 1st class in Luxembourg.

Passes are not valid on the buses Luxembourg to Saarbrücken and Lorraine TGV. Passholders buy a standard fare ticket.

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
CFL	Regional Bahn (RB)	✓	✓	No
	Regional Express (RE)	D	✓	No
CFL and International carriers	Regional TER (TER)	D	✓	No
	Intercity (IC)	D	✓	No
	TGV (TGV)	X	✓	Mandatory

EXCLUDED
Buses (Fernbus) from Luxembourg to Saarbrücken and Lorraine TGV

Where to find more information:

For more information about :

CFL go to www.cfl.lu.

PASS BENEFITS

Pass benefits information in Luxembourg can be found on the [Benefits portal](#).

EURAIL AID OFFICE

Luxembourg Central Station

- Daily: 5:30am – 8:30pm

TRAVEL INFO

Services on the Train

Travelling with [pets](#) and [pushchairs](#) on board is possible. Carrying bicycles is permitted with various conditions, depending on the train type. More information can be found [here](#).

General Information at the Station

General Stations Services

You can find the list of stations in Luxembourg with contact information and overview of various services available for different stations [here](#).

Luggage Lockers

On Luxembourg station, there is luggage service opened between 6:15am and 9:30pm. More information can be found [here](#).

Luggage Assistance

To retrieve lost property, you can contact the Lost Property office by telephone on

+352 2489 2489 (available from 06:15 a.m. to 09:30 p.m.).

Left luggage services can be contacted on **+352 2489 2489** (available every day from 06:15am to 09:30pm). To fill in an online lost property report please click [here](#).

Airport Links

From Findel Airport bus 29 goes to the railway station.

The busses from/to the Airport are free of charge.

Montenegro

PASS NETWORK

Trains

General Info

The Global Pass (GP) can be used on all trains run by the national railway company **ZPCG**.

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
ZPCG	Regional (R)	N/A	✓	Optional
ZPCG and International carriers	Fast Train (FT)*	N/A	✓	Optional
	Night train (NT)	N/A	✓	Mandatory

* A daily Express train Bar – Belgrade Centar – Novi Sad, with a change at the border station Bijelo Polje, runs during peak season from 17/06 till 18/09.

Where to find more information:

For more information about :

- **ZPCG** go to www.zpcg.me.

PASS BENEFITS

Pass benefits information in Montenegro can be found on the [Benefits portal](#).

TRAVEL INFO

Services on the Train

ZPCG provides free wireless internet on all their CAF EMU trains. Carrying bicycles is allowed on local trains and some international connections, with special ticket. You can find more information about the routes, prices and points of sale [here](#).

General Information at the Station

General Stations Services

Luggage Lockers

There are no lockers for luggage at stations.

Lost and Found

In case of lost/found items, passengers can find information from the train officers on board or to the ticketing officer at the station, or write to ZPCG management.

For more specific information regarding services, it is advised to call one of the following numbers:

- Bar: +382 30/301-615; 301-62
- Podgorica: +382 20/441-211; 441-212
- Bijelo Polje: +382 50/478-560

Airport Links

Montenegro's main international airport is Podgorica airport. Another international airport is close to Tivat, Montenegro's coastal city.

The Netherlands

PASS NETWORK

Trains

General Info

One Country Pass (OCP) and Global Pass (GP) that is valid for The Netherlands can be used on all train services run by the national railway company **NS**.

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
NS	Sprinter (RE)	D	✓	No
	Intercity (IC)	D	✓	No
	Intercity Direct (ICD) ²	D	✓	No
NS and International carriers	Eurocity (EC)	D	✓	No
	Eurocity Direct (ECD) ²	D	✓	No
	Intercity (IC)	D	✓	Optional ¹
	ICE International (ICE)	D	✓	Optional ¹
	Nightjet (NJ) ⁵	X	✓	Mandatory
Eurostar	Eurostar (ES) ^{3 4}	X	✓	Mandatory
European Sleeper	European Sleeper (ESL)	X	✓	Mandatory
Qbuzz (R-NET)	Regional (RE)	D	✓	No
Arriva (Blauwnet)	Regional (RE)	D	✓	No

Keolis (Blauwnet)	Regional (RE)	D	✓	No
RRReis (Blauwnet)	Regional (RE)	D	✓	No
Connexion	Regional (RE)	D	✓	No
Breng	Regional (RE)	D	✓	No
VIAS	Regional (RE)	X	✓	No
Eurobahn	Regional (RE)	D	✓	No
NMBS	Regional (RE)	X	✓	No
NS, NMBS, Arriva	Regional (TRN)	D	✓	No

Excluded
Arriva night train to Schiphol
RET Rotterdam/Den Haag/Hoek van Holland

¹ ICE Amsterdam – Frankfurt & Intercity Amsterdam – Berlin Reservations are mandatory from May 28th till August 31st.

² Intercity Direct (ICD) Supplement (€3,-) is mandatory only for the route Schiphol-Rotterdam. On the Eurocity Direct (ECD), you do not need a supplement when crossing the border.

³ Seasonal Snow Eurostar are not included in the Pass.

The One Country Benelux Pass is also valid for selected Eurostar (red/continental) journeys between Brussels and Amsterdam, provided you have an additional mandatory reservation. Residents of Belgium, the Netherlands or Luxembourg cannot use the Pass in their country of residence while using the Benelux Pass. Both countries need to be included in the Pass when travelling by Eurostar (red/continental).

⁴ **Eurostar** routes between The Netherlands, Belgium and France are operated by red/continental trains. **Eurostar** routes between Amsterdam, Rotterdam and London are operated by blue-grey Eurostar trains.

⁵ **The Nightjet/IC train** between Amsterdam and Zurich has two parts:

1. The IC part only has seats. Reservations are optional.
2. The Nightjet part only has couchettes and sleepers. Reservations are mandatory.

Reservations:

- Reservations for Eurostar can be booked via Rail Planner App, Eurostar booking centre/terminals, NS International ticket desks and Rail Europe. NS International tickets desks are available at Amsterdam Central station, Arnhem Central station, Rotterdam Central station, Schiphol Airport and Utrecht Central station.

Where to find more information

- For NS, go to www.nsinternational.com
- For European Sleeper go to: www.europeansleeper.eu

PASS BENEFITS

Pass benefits information in the Netherlands can be found on the [Benefits portal](#).

EURAIL AID OFFICE

NS International tickets desks are available at Amsterdam Central station, Arnhem Central station, Rotterdam Central station, Schiphol Airport and Utrecht Central station.

Amsterdam

Schiphol Airport Railway station

- Mon-Fri: 6:00am – 9:00pm
- Sat: 6:15am – 9:00pm
- Sun: 6:45pm – 9:00pm

Amsterdam Central Station

- Daily: 5:45am – 9:00pm

TRAVEL INFO

Services on the Train

On the trains, you can enjoy free WIFI access, quiet zone and toilets. Detailed information is available [here](#). Travelling with [pets](#) is possible. Carrying [bicycles](#) is permitted under certain conditions.

General Information at the Station

General Stations Services

Information about station facilities such as bicycle parking, food and beverages, toilets and booksellers are available [here](#). You can also find various services at each train station by choosing the station you want to travel to [here](#).

Please note: Dutch Railways have closed the entry gates to many Dutch stations. To get into the station, look up the square barcode on your Pass cover. Hold the barcode against the scanner next to an entry gate, and the gate will open for you. Travellers with a Mobile Pass can use the barcode of their mobile pass to enter/exit the station.

Luggage Assistance

Luggage Lockers

Luggage lockers and depots are available at and around the station to help you safely and easily store your luggage. More information is available [here](#).

Lost and Found

Lost and found luggage information can be accessed through centers and contact information [here](#).

Airport Links

Amsterdam

From Schiphol Airport there are direct trains to Amsterdam Central station, every 10 minutes. From Schiphol there are direct trains to many other destinations in the Netherlands and to Belgium and France.

North Macedonia

PASS NETWORK

Trains

General Info

One Country Pass (**OCP**) and Global Pass (**GP**) that is valid for North Macedonia can be used on all train services run by the national railway company **ŽRSM** (Železnici na Republika Severna Makedonija).

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
MŽ	Regional (R)	✓	✓	Optional
	Interregional (IR)	✓	✓	Optional

Currently, there are no international trains to/from North Macedonia.

Where to find more information:

For more information about:

- ŽRSM go to www.mzt.mk.

PASS BENEFITS

Pass benefits information in North Macedonia can be found on the [Benefits portal](#).

TRAVEL INFO

Services on the train

Unfortunately, carrying bicycles is not allowed on trains in Macedonia, but you can still bring the foldable ones. Carrying pets is subject to certain conditions.

General Information at the station

General Stations Services

Lost and Found

If you have left any property, you can contact the Lost and Found Service at Skopje station. Working hours are Mon – Sun: 05:30 a.m. – 10:30 p.m.

Airport Links

There are buses from Alexander the Great Airport to the railway station Skopje. You can find the timetable for bus airport service at www.wtransporter.com.

Please note that Passes are not valid on these services.

Norway

PASS NETWORK

Trains

General Info

One Country Pass (OCP) and Global Pass (GP) that is valid for Norway can be used on all train services run by the railway companies **Vy Group, Vy Tog, GoAhead Nordic, SJ Nord and replacement services**. Global Pass and One Country Pass for Norway are also valid for travel between Oslo – Göteborg (Sweden), but only on trains run by Vy Group.

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
VY	Regional (R) ³	D	✓	No
	Regiontog (REG)	D	✓	Mandatory
	Train (T) ³	D	✓	No
	Intercity Oslo-Göteborg (IC)	✓ ^{1 2}	✓	No
	Night Train (NT)	D	✓	Mandatory
Vy Tåg	Oslo - Stockholm (RE)	D	✓	Mandatory
	Regiontog (REG)	✓ ^{1 2}	✓	Mandatory
	Train (T) ³	D	✓	No
SJ Norge	Train (T)	D	✓	No
	Regiontog (REG)	D	✓	Mandatory

	Night Train (NT)	D	✓	Mandatory
Go Ahead Norge	Train (T) ³	D	✓	No
	Regiontog (REG)	D	✓	Mandatory
	Night Train (NT)	D	✓	Mandatory
VY Gjøvikbanen	Train (T)	D	✓	No
	Intercity (IC)	D	✓	No
SJ	Intercity (IC)	X ²	✓	Mandatory
	High Speed Train (HST)	X ²	✓	Mandatory

EXCLUDED
Flåm Railway (Flåmsbana AS)
Flytoget

¹ These border crossings can only be made with the Norway Pass (OCP). Please note that a trip for this journey must be added manually in the app.

² OCP Norway is valid on Vy Group Trains and OCP Sweden is valid on SJ AB Trains.

³ Local trains and short distance regional commuter trains.

Reservations:

- Advance reservation is mandatory on all long-distance trains (Oslo – Kristiansand/Stavanger, Oslo – Bergen, Oslo Trondheim/Åndalsnes, Trondheim–Mosjøen/Mo i Rana/Bodø).
- When purchased locally, some reservations are free for 1st class Pass holders. 1st class carriages are not available in Norway. Instead, the companies offer upgraded products (Pluss/Ekstra/Premium) to 1st class Pass holders on some trains, subject to availability.
- Reservations can be made at Entur AS stations in Oslo S, Stavanger, Bergen, Oslo Lufthavn Gardermoen and Trondheim, or by calling:
 - Entur AS call-centre +47 61 27 90 88

- Vy Group / Vy Tog +47 61 05 19 10
- Go-Ahead Nordic +47 61 25 80 00
- SJ Norge +47 61 25 22 00

Where to find more information:

For more information about:

- Vy Group and Vy Tog go to www.vy.no.
- Go Ahead Nordic go to www.go-aheadnordic.no.
- SJ Norge go to www.sj.no.
- Entur AS go to www.entur.no.

PASS BENEFITS

Pass benefits information in Norway can be found on the [Benefits portal](#).

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TRAVEL INFO

Services on the Train

On the train, you can enjoy different kind of food services and internet/electronic access. Travelling with pets, ski equipment and pushchairs/strollers are possible with various conditions, depending on the train type. More information about the possible services on trains in Norway can be found on each train companies' websites.

General Information at the Station

General Stations Services

For a complete list of train stations in Norway, see Bane NOR's website [here](#). It provides more information on our staffed stations — and is the place to find out about each station's accessibility facilities for disabled passengers and wheelchair access to platforms.

Luggage Assistance

Luggage Lockers

Most major stations in Norway offer luggage lockers. Availability of the service can be seen in the [station overview](#).

Lost and Found

Lost and found luggage information can be accessed through contact information [here](#).

Airport Links

From Oslo Gardermoen Airport there are connections to Oslo S (Central station). Passes are accepted on regional trains, but not on the airport express train (Flytoget). From Torp Sandefjord Airport there are free shuttle buses transfer to Torp station (4 minutes) and from Torp to Oslo Vy Group trains every hour.

Poland

PASS NETWORK

Trains

General Info

One Country Pass (OCP) and Global Pass (GP) that is valid for Poland can be used on all train services run by the PKP long distance carriers **PKP Intercity**, and on train services run by the following regional operators:

- POLREGIO (PR)
- Koleje Dolnośląskie (KD – including “Pociąg do kultury” direct trains running from Berlin to Wrocław, with the exception of “KD Specjal” trains, e.g. to Świnoujście during summer)
- Szybka Kolej Miejska w Trójmieście (SKMT) – city trains in Tricity agglomeration (Gdańsk, Sopot, Gdynia).
- [Łódzka Kolej Aglomeracyjna](#) (ŁKA – including ŁS from Łódź to Warszawa)
- [Koleje Małopolskie](#) (KMŁ)
- [Koleje Wielkopolskie](#) (KW)
- [Arriva](#) (AR)

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
POLREGIO	Osobowy (Os)	D	✓	No
	Regio (R)	D	✓	No
	InterRegio (IR)	D	✓	No
PKP Intercity	Twoje Linie Kolejowe (TLK) ¹	D	✓	Optional/Mandatory

	InterCity (IC) ¹	D	✓	Optional/Mandatory
	Express InterCity (EIC)	D	✓	Optional
	InterCity Premium (EIP)	D	✓	Mandatory
	Night train (IC) (TLK) ¹	D	✓	Mandatory
PKP Intercity and International carriers	Fast Train (FT)	✓	✓	Mandatory
	EuroCity (EC)	✓	✓	Mandatory ²
	Euro Night (EN)	X	X	Mandatory
Regiojet	Regiojet (IC)	X	✓	Mandatory
Leo Express	Leo Express (LE)	X	✓	Mandatory
Koleje Dolnośląskie (KD)	Regional/Osobowy (Os)	✓	✓	No
	Osobowy przyśpieszony (OsP)	✓	✓	No
PKP Szybka Kolej Miejska w Trójmieście (SKMT)	Osobowy przyśpieszony (OsP)	✓	✓	No
	S-Bahn (SBA)	✓	✓	No
Łódzka Kolej Aglomeracyjna (ŁKA)	Regional/Osobowy (Os)	✓	✓	No
Koleje Małopolskie (KMŁ)	S-Bahn (SBA)	✓	✓	No
Koleje Wielkopolskie (KW)	Regional/Osobowy (Os)	✓	✓	No

Arriva (AR)	Regional/Osobowy (Os)	✓	✓	No
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EXCLUDED
Koleje Mazowieckie (KM)
Koleje Śląskie (KS)
Szybka Kolej Miejska w Warszawie (SKM)
Warszawska Kolej Dojazdowa (WKD)
Premium (P) by Koleje Dolnośląskie (KD)
KD Specjal by Koleje Dolnośląskie (KD)

¹ **Please note:** Some IC and TLK trains have optional reservations, while others have mandatory ones. Please, always check our timetable to see what reservation is needed for your train. Even for optional reservations, we strongly recommend you to book reservations, as IC and TLK trains are often full.

² The international connection to Lithuania now runs from Warsaw/Krakow to Vilnius, with a convenient transfer in Mockava. Reservation is mandatory. More information on this connection can be found [here](#).

Reservations: You can book reservations for PKP Intercity trains at stations in Poland or abroad. You can also purchase reservations online at <https://bilet.intercity.pl>

Please note: OCP is valid for International trains when travelling within Poland. For Warszawa-Kyiv train, PKP IC accepts passes on Polish territory (means Warsaw-border) only.

Where to find more information:

For more information about:

- **PKP Intercity** go to <https://www.intercity.pl/interrail>.

PASS BENEFITS

Pass benefits information in Poland can be found on the [Benefits portal](#).

TRAVEL INFO

Services on the train

[Express InterCity Premium](#) (EIP) trains:

- First class passengers receive hot and cold beverages, some sweets and a meal (dedicated menu).
- Second class passengers receive mineral water.
- A restaurant car is available on the train.

[Express InterCity](#) (EIC) trains:

- First class passengers receive a choice of beverage and snacks.
- Second class passengers receive mineral water.

Restaurant cars:

In Poland, train categories including Express InterCity Premium (EIP), Express InterCity (EIC) and Intercity (IC), have restaurant or bar cars. More information can be found [here](#).

Travelling with [pets](#) and [pushchairs](#) is possible under certain conditions, depending on the train type. Information about carrying bicycles can be found [here](#).

General Information at the Station

General Stations Services

[Customer Service Centres](#) (Centrum Obsługi Klienta – COK) is available to provide various services for travellers. In modern and air-conditioned rooms, officers are available to help and give travel advice. Further information can be accessed [here](#).

Luggage lockers

Luggage lockers are available in several stations in Poland. Availability of the service can be accessed [here \(in Polish\)](#).

Lost and Found

Information about lost/found items can be accessed [here](#).

Airport Links

Warszawa Chopin Airport (Lotnisko Chopina w Warszawie):

- [SKM](#) S2/S3 lines to Warszawa Śródmieście/Centrum (centre). (not included for passholders)
- RL-[Koleje Mazowieckie](#) local train every hour to Warszawa Centralna railway station. (not included for passholders)
- [Bus 175](#) to Warszawa Centralna (main station) and the city centre. (not included for passholders)

More information can be found [here](#).

Warsawa Modlin Airport (Modlin Lotnisko):

- Modlin bus to the Warszawa Centralna (Plac Defilad stop). You can check further information [here](#).
- [Koleje Mazowieckie](#) or [PKP Intercity](#) connections to Warszawa Centralna (main station). More information [here](#). ([Koleje Mazowieckie](#) trains are not included for passholders)

Gdańsk – Lech Walesa Airport:

- 1 train per hour to Gdańsk Dworzec Główny PKP (main station) and 2 trains every 30 minutes to Gdańsk Wrzeszcz operated by [POLREGIO](#). *Passes are valid on this service.*
- [Day bus](#) connections to Gdańsk Dworzec Główny PKP (main station): bus 210.
- [Day bus](#) connections to Gdańsk Wrzeszcz: bus 110.
- [Day bus](#) connections to Sopot: bus 122.
- [Night bus](#) connections to Gdańsk Dworzec Główny PKP (main station): bus N3.

More information can be found under this [link](#).

Kraków Balice Airport (Kraków Lotnisko):

- There are train connections (operated by [Koleje Małopolskie](#)). Further information can be found [here](#). (not included for passholders)

- Day buses available are: 208 and 252, Night bus: 902

Please note that Passes are not valid on these services, except for the Gdańsk Dworzec Główny to Gdańsk Wrzeszcz route operated by SKM.

Katowice Airport (Pyrzowice Lotnisko):

- There are train connections (operated by [Koleje Śląskie](#)). Further information can be found [here](#). (not included for passholders)

Szczecin Airport (Goleniów Lotnisko):

- There are train connections (operated by [POLREGIO](#)). Further information can be found [here](#). (not included for passholders)

Lublin Airport (Świdnik Lotnisko):

- There are train connections (operated by [POLREGIO](#)). Further information can be found [here](#). (not included for passholders)

Mazury Airport (Olsztyn Lotnisko):

- There are train connections (operated by [POLREGIO](#)). Further information can be found [here](#). (not included for passholders)

Poznań Airport (Lotnisko Poznań –Ławica):

- • [BUS](#) connections. Further information can be found [here](#)

Wrocław Airport (Wrocław Lotnisko):

- • [BUS](#) connections. Further information can be found [here](#)

Portugal

PASS NETWORK

Trains

General Info

One Country Pass (**OCP**) and Global Pass (**GP**) that is valid in Portugal can be used on all train services run by the national railway company **CP**.

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
CP	Urbanos (SUB)	✓	✓	No
	Regional (R)	✓	✓	No
	InterRegional (TRN)	✓	✓	No
	Intercity (IC)	✓	✓	Mandatory
	Alfa Pendular (AP)	✓	✓	Mandatory
	Tren Celta (IC)	D	✓	Mandatory

EXCLUDED
Trains from the Fertagus Company
Chartered trains
Comboio Histórico do Douro (Douro Historical Train)
Comboio Histórico do Vouga (Vouga Historical Train)

Reservations:

- To make a reservation it is necessary to show a valid Pass.
- Alfa Pendular/IC: Seat reservation is compulsory. Reservation for these trains can only be made at stations in Portugal.

Where to find more information:

for more information about:

- CP, please go to www.cp.pt

PASS BENEFITS

Pass benefits information in Portugal can be found on the [Benefits portal](#).

EURAIL AID OFFICE

Lisbon

Estação de Santa Apolónia Lisboa (ticket office) *

- Daily: 7:30am – 09:00pm

Estação do Rossio Lisboa*

- Mon – Fri (except Public Holidays): 9:15am – 1:00pm and 2:00pm – 5:30pm

Estação do Oriente Lisboa (Customer Assistance Office)*

- Daily: 7:30am – 09:00 pm

Porto

Estação do Porto Campanhã (Oporto) *

- Daily: 9.00 am– 12.30 pm and 1.30 pm– 6.00 pm

*** Activation and support, but no sales or exchange available** for Eurail passes.

TRAVEL INFO

Services on the Train

It is possible if you want to travel with [pets](#). Carrying bicycles is permitted with various conditions. More information about bicycle on board can be found [here](#).

General Information at the Station

General Stations Services

You can find a station overview with services provided at each station [here](#).

Luggage Assistance

Luggage Lockers

Some stations have coin-operated [luggage lockers](#), where you can leave your bags safely. The information contains price, time limit and station are available with that access.

Lost and Found

In case of lost luggage, it is advised to go to a customer assistance office, a ticket office or see [here](#).

Airport Links

Lisbon: From the airport Humberto Delgado there are connections by underground (Metro) to the following railway stations: Oriente (direct), Rossio (change at Alameda) and Cais do Sodré (change at Alameda). *Please note that Passes are not valid on these services.*

Porto: From the airport Francisco Sá Carneiro there are direct connections with underground (Metro) to Campanhã station. *Please note that Passes are not valid on these services.*

Faro: From the airport of Faro there is a connection by bus to Faro train station. *Please note that Passes are not valid on these services.*

Romania

PASS NETWORK

Trains

General Info

One Country Pass (OCP) and Global Pass (GP) that is valid for Romania can be used on all train services run by the national railway company **CFR Calatori**. All other operators in Romania are excluded.

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
CFR Calatori	Regional (R)	D	✓	No
	InterRegio (IR)	D	✓	Mandatory
	Intercity (IC)	D	✓	Mandatory
	Interregional Night Train (IRT)	D	✓	Mandatory
	Night Train (NT) *	D	✓	Mandatory

EXCLUDED
Regiotrans
Transferoviar Calatori
Astra Trans Carpatic
Softrans

* Night Train Bucharest – Istanbul Halkali runs only during summer season.

Reservations:

- In Romania, you can make reservation at the railway stations' ticket offices and CFR Calatori agencies. The currency used in Romania is the Romanian Leu (RON). Payment can be made either by cash or by debit/credit cards.

Where to find more information:

For more information about:

- CFR Calatori please go to www.cfrcalatori.ro.

PASS BENEFITS

Pass benefits information in Romania can be found on the [Benefits portal](#).

EURAIL AID OFFICE

Bucharest North Railway Station

- Daily: 12am – 11:59pm

Brasov Railway Station

- Daily: 12am – 11:59pm

Note: Only possible to make reservations for international journeys. Reservations for domestic journeys can be booked at any ticket offices issuing tickets for domestic journey which are usually next to the Eurail Aid Office.

TRAVEL INFO

Services on the Train

On CFR Călători, it's possible to travel with pets in [domestic traffic](#) or [international traffic](#) under certain conditions. Carrying bicycles or skis is allowed under certain conditions. More information can be found [here](#) for domestic traffic and [here](#) for international traffic. Restaurant services are available on board of the trains. Different kinds of snacks and beverage are offered at highly competitive prices. More information can be found [here](#).

General Information at the Station

General Stations Services

Services differ from station to station. For the most part of major stations, the available services are sales of domestic/international tickets, luggage lockers, waiting room and assistance for the disabled and people with reduced mobility.

You can find a station overview with services provided at each station [here](#).

Luggage Assistance

The stations of Sibiu, Alba Iulia and Sighișoara offer luggage storage facilities at a rate of 5 lei for up to three hours, and 10 lei for a period of time more than three hours, up to 12:00am the next day.

Luggage Lockers

Self-service, coin-operated luggage lockers are available at several stations in Romania. Availability of the service can be accessed [here](#).

Airport Links

Bucharest

To Henri Coanda Airport, there are train connections from Bucuresti Nord Railway station every 40 minutes run by the national railway company CFR Calatori and a private railway company. The journey takes around 20 minutes.

Passes are valid only on trains run by CFR Calatori.

Details about timetable of the national railway company CFR Calatori can be found [here](#).

Serbia

PASS NETWORK

Trains

General Info

A One Country Pass (**OCP**) and Global Pass (**GP**) that is valid for Serbia can be used on all train services run by the national railway company **SV**.

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
Srbija Voz	Regional (RE)	D	✓	No
	Express Train (EXP)	D	✓	Mandatory
	Fast Train (FT)	D		Mandatory
	Intercity SOKO (IC)*	D	✓	Mandatory
	Night Train (NT)* *	X	✓	Mandatory
	Szeged – Subotica (RE) ***	D	✓	No

EXCLUDED
BG trains (city trains)

* Runs on the route Belgrade – Novi Sad – Subotica. Reservations can be bought at the train station.

** A daily Express train between Bar and Belgrade Centar runs during peak season from 17/06 till 18/09.

*** Local trains run from Subotica to Szeged (Hungary). This makes it possible to travel from Belgrade to Budapest with transfers in Novi Sad, Subotica and Szeged.

Please check the [Srbijavoz timetable and our Rail Planner](#).

Please note: Due to construction works, train services between Serbia and all other neighbouring countries except Montenegro (Belgrade – Bar) and Hungary (Szeged – Subotica) are currently suspended.

This timetable information can be found on site: <http://www.srbvoz.rs/en/timetable/>.

Where to find more information:

For more information about **SV** go to <https://srbijavoz.rs/> (English version will be available soon).

PASS BENEFITS

Pass benefits information in Serbia can be found on the [Benefits portal](#).

TRAVEL INFO

Services on the train

The SV [Journey Planner](#) lists the services on the train for a specified journey. Some trains include services such as buffet or restaurant service. Information about carrying bicycle on board are available [here](#).

Airport Links

Belgrade

From Nikola Tesla Airport, city bus 72 goes to the bus station Zeleni Venac (about 500m from Belgrade's old building railway station) and mini-bus line A1 goes to Slavija Square.

Please note that Passes are not valid on buses and trams.

Slovakia

PASS NETWORK

Trains

General Info

A One Country Pass (**OCP**) and Global Pass (**GP**) that is valid for Slovakia can be used on all train services run by the national railway company **ZSSK** and also in trains of private carriers **LEO Express** and **Regiojet**.

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
ZSSK	Osobný Vlák (Os)	D	✓	No
	Zrýchlený vlak (Zr) (TRN)	D	✓	*Optional ¹
	High Tatra Mountain trains (RE)	D	✓	No
	RegionalExpres (REX) (RE)	D	✓	Optional ¹
	Rýchlik (R) (FT)	D	✓	Optional ¹
	Expresný Vlák (Ex) (EXP)	D	✓	Optional ¹
	InterCity (IC)	D	✓	Mandatory
ZSSK and international carriers	Intercity Pendolino (SC)	X	✓	Mandatory
	Eurocity (EC)	X	✓	Optional ³
	RailJet Express (RJX)	D	✓	Optional ¹
	EuroNight (EN) ²	X	✓	Mandatory

Regiojet	Regiojet (IC) ⁴	X	✓	Mandatory
Leo Express	Leo Express (LE)	X	✓	Mandatory

EXCLUDED
Beskydská lesná železnica
Košická detská historická železnica
Nitrianská poľná železnica
Považská lesná železnica
Oravská lesná železnica
Čiernohronská železnica
Arriva
Trenčianska električková železnica (TREŽ)

¹ REX, Zr, Ex, R, , EN and RJX have mandatory reservations for 1st class domestic travellers.

² ZSSK and ÖBB trains to Split (Croatia) in the summer season from 3.5.2024 to 4.10.2024 are included in the pass (train numbers 1152/1153). Reservation is mandatory.

³ **SC, RJ** has a mandatory reservation for 1st class domestic travellers

**** Regiojet trains to Rijeka (Croatia) are not included in the pass (train numbers: 1044/1047/1367/1364)

The routes included for pass holders with Regiojet are the following:

- Košice – Ostrava – Prague (day- and night train)

Bratislava – Brno – Prague

Reservations:

- Reservations for all ZSSK train categories can be bought at ticket offices or online [here or via mobile app IDeme vlakom](#).
- Most domestic ZSSK train reservations for 2nd cost €1,00 and 1st class €2,00 if bought in Slovakia. All 1st class domestic ZSSK trains have mandatory seat reservations, which can also be done [here](#).
- Please note that if you buy a reservation at a ticket office, you are required to show your Pass. If you buy a reservation online, choose *Rail Pass* as a discount or select '*I have a ticket already, I want to purchase only reservation or additional service*'.

Where to find more information:

For more information about:

- ZSSK please go to www.zssk.sk.

PASS BENEFITS

Pass benefits information in Slovakia can be found on the [Benefits portal](#).

TRAVEL INFO

Services on the Train

In most long-distance trains, there are restaurant coaches with the service of mobilbar. In ZSSK trains, many coaches have Wi-Fi connection and sockets, even in the second class. More information about additional services can be found [here](#). Carrying [pets](#), [bicycles](#), and [ski/prams](#) is permitted under certain conditions. Bear in mind that on long-distance domestic and international trains you can take your bicycle with you only with a mandatory reservation of space.

General Information at the Station

General Stations Services

All information regarding ticket counter, free parking, and more information can be found [here](#).

Luggage Assistance

Luggage Lockers

You can conveniently use a locker to store your luggage at several Slovakia' train stations. Further information can be accessed [here](#).

Lost and Found

In case of lost luggage and other belongings, you can find more information [here](#).

Taxi Transfer

Taxi services are available in front of almost every train station. You can get a discount on your taxi ride from [contracted taxi services](#).

Airport Links

Bus 61 links Airport Bratislava with the main railway station (Hlavná stanica), the journey takes around 30 minutes. To/from Bratislava-Petrzalka railway station, you can take bus 93 to Bratislava main railway station.

In Košice, you can use Bus 23 which connects Railways station with Airport Košice. The journey takes around 20 minutes. Bus 23 stops also in city centre (bus stop "Nám. Osloboditeľov").

Please note that Passes are not valid on these services.

Slovenia

PASS NETWORK

Trains

General Info

A One Country Pass (**OCP**) and Global Pass (**GP**) that is valid for Slovenia can be used on all train services run by the national railway company **SZ**.

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
SZ	Regional (SUB) (RE)	D	✓	No
	Regionalni vlakExpress (RE)	D	✓	No
	Lokalni potniški vlak (RE)	D	✓	No
	InterCity (IC)	D	✓	No
	InterCity Slovenia (ICS) (PEN)	D	✓	Optional
	SZ Bus	D	✓	No
SZ and International carriers	International train (INT)	X	✓	Optional
	Eurocity (EC)	X	✓	Optional ¹
	EuroNight (EN)	X	✓	Mandatory

EXCLUDED
All private companies that run tourist trains

¹ A supplement is required for journeys between Trieste and Villa Opicina and for journeys across the Italian/Slovanian border. A reservation is optional but recommended.

Where to find information

For more information about:

- **SZ** go to <https://potniski.sz.si/en/>
- **Call** +386 1 29 13 328, or e-mail potnik.info@slo-zeleznice.si.

PASS BENEFITS

Pass benefits information in Slovenia can be found on the [Benefits portal](#).

EURAIL AID OFFICE

Ljubljana

Ljubljana Railway Station

- Mon-Fri: 8.00am-3:00pm

TRAVEL INFO

Services on the Train

You can find an overview of different train types that are offered by SZ [here](#). On-board services are listed for each type. The type of trains used on your journey can be found using the [SZ Journey Planner](#).

General Information at the Station

Luggage Assistance

Luggage Lockers

You can conveniently use a locker to store your luggage at the train station in Ljubljana. Further information can be access [here](#).

Lost and Found

Lost luggage that has been found will be stored at the Ljubljana or Maribor train stations. Contact information and opening hours can be found [here](#).

Airport Links

One bus per hour is available from Ljubljana Airport to the main railway station.

Please note that Passes are not valid on these services.

Spain

PASS NETWORK

Trains

General Info

A One Country Pass (**OCP**) and Global Pass (**GP**) that is valid for Spain can be used on all train services run by the national railway company **RENFE**.

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
RENFE	Cercanias (RE)	D	✓	No
	Media Distancia (MD)	D	✓	No/Mandatory ¹
	Intercity (IC)	D	✓	Mandatory
	Alvia (IC)	D	✓	Mandatory
	Avant (AVN)	D	✓	Mandatory
	Euromed (EUR)	D	✓	Mandatory
	AVE (AVE)	D	✓	Mandatory
	AVE International to France (AVI)	D	✓	Mandatory
SNCF	TGV to France (TGV)	X	✓	Mandatory
Cercanias	Cercanias	D	✓	No
CP	Tren Celta (IC)	D	✓	Mandatory

EXCLUDED
RENFE Luxury trains
RENFE Tourist trains
Euskotren
Ferrocarrils de la Generalitat de Catalunya
Ferrocarrils de la Generalitat Valenciana
Serveis Ferroviaris de Mallorca
Avlo
OUIGO Spain
Iryo

¹ Not all trains have mandatory reservations, check the timetable for more details

Reservations: AVE, Euromed, Avant, Intercity, Alvia and MD (when required) trains can be booked online via the Interrail/Eurail reservation system. You can book reservations for all these trains at stations selling Long Distance trains tickets (not commuter stations). Pass holders can also make reservation more than 24 hours via phone before the train's departure to pre-reserve a seat and receive a PNR. In the next 72 hours, customers can pick up and pay for the ticket at a station, showing the pass. After 72 hours, the pre-reservation expires.

Reservation prices for 1st class Pass holders:

- **AVE:** €23.50 (**Premium cl.** with meal); €13.00 (**Confort cl.** without meal)
- **Euromed:** €23.50 (**Premium cl.** with meal); €10.00 (**Confort cl.** without meal)
- **Alvia, Intercity:** €10.00 (**Confort cl.** without meal)

Reservation prices for 2nd class Pass holders:

- **AVE:** €10.00 (**Standard cl.**)
- **Euromed, Alvia, Intercity:** €6.50 (**Standard cl.**)
- **Avant y MD:** €4.00 (**Standard cl.**)

Where to find more information

For more information about:

- RENFE go to www.renfe.com

Cercanías lines (including former FEVE lines) go to <https://www.renfe.com/es/es/cercanias>

PASS BENEFITS

Pass benefits information in Spain can be found on the [Benefits portal](#).

EURAIL AID OFFICE

Domestic and International train information:

- +34 902 320 320 (daily 24h)

Barcelona

Estación Barcelona-Sants

- Mon-Fri (not Holidays): 10:00am – 2:00pm and 3:30pm – 7:00pm

Estación Barcelona-França

- Mon-Fri (not Holidays): 9:00 am – 1:00pm and 3:00pm – 6:00pm

Madrid

Estación Madrid-Chamartín

- Daily: 7:00am – 8:00pm

Sevilla

Estación Sevilla-Santa Justa (Seville)

- Daily: 8:00am – 8:00pm

Valencia

Estación Valencia-Joaquín Sorolla

- Daily: 9:30am – 7:00pm

TRAVEL INFO

Services on the Train

[Foods and drinks](#) and [entertainment](#) are available on Renfe trains. You are also permitted to carry [bicycles](#) and [pets](#) under certain conditions.

General Information at the Station

General Stations Services

You can find maps and guidance on all stations on the Spanish rail network (in Spanish) in this following link [ADIF guide to all stations](#). Live updates on arrivals and departures from major stations in Spain (Spanish) is available [here](#). Please note that you must be registered as a customer

Luggage Assistance

Lost and Found

In case of lost objects, you can report immediately and find more information [here](#).

Airport Links

Barcelona

From Barcelona El Prat Airport (T2), there are commuter train connections to Barcelona Sants railway station every 30 minutes. Free shuttle 'Bustransit' between the airport station and T1.

Madrid

From Madrid Barajas Airport there are connections to Madrid Nuevos Ministerios (Metro).

Please note that passes are not valid on these services.

Passes are valid on commuter trains to Madrid Chamartín and Atocha stations, every 30 minutes from the airport's T4 station.

Valencia

From Valencia Manises Airport there are transfers to Valencia Nord railway station via metro Valencia.

Please note that Passes are not valid on these services.

Málaga

From the airport there are commuter train connections to Málaga María Zambrano every 20 minutes.

Jerez

From Jerez airport there are trains to Jerez de la Frontera, Cadiz and Sevilla (check schedules www.renfe.com).

Sweden

PASS NETWORK

Trains

General Info

A One Country Pass (**OCP**) and Global Pass (**GP**) that is valid for Sweden can be used on all train services run by the national railway company **SJ**, and on the private railway lines.

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train types	OCP	GP	Reservation
SJ	Regional (RE)	D	✓	No/Optional
	Intercity (IC)	D'	✓	Mandatory
	High-Speed train (HST)	D'	✓	Mandatory
	Night Train (NT)	D	✓	Mandatory
Snälltåget	Regional (RE)	D	✓	Mandatory
	Night Train (NT)	D	✓	Mandatory
SJ and International carriers	EuroNight (EN)	X	✓	Mandatory
VY	Intercity Göteborg-Oslo (IC)	D	✓	No
Arlanda Express	Arlanda Express (AIR)	D	✓	No ²
Inlandsbanan	Regional (RE)	D	✓	Optional

VY Tåg / Norrtåg	Regional (RE)	D	✓	No
	Stockholm – Oslo (RE)	D	✓	Mandatory
TAGAB	Regional (RE)	D	✓	No
Värmlandstrafik	Regional (RE)	D	✓	No
Krösatågen	Regional (RE) (SUB)	D	✓	No
Västtrafik	Regional (RE) (SUB)	D	✓	No
Öresundståg	Regional (RE)	D	✓	Optional
Smalspåret Vintage Railway	Regional (RE)	D	✓	No
Mälartåg	Regional (RE)	D	✓	No
Skånetrafiken (Pågatågen)	Regional (RE)	D	✓	No

EXCLUDED
MTR trains
X-Tåget trains
All other regional traffic run by the municipalities

¹ **Stockholm-Oslo/Copenhagen international SJ trains:** Crossings can only be made with the Sweden Pass (OCP). Please note that reservations with the OCP on this route can only be made at www.sj.se and that a trip must be added manually in the app.

² On all trains other than the Arlanda Express, an additional station fee must be paid at Arlanda Central station. This fee is SEK 135 (EUR 12).

- **Snälltåget:** Reservations can be made online at www.snalltaget.se/en.

Where to find more information

For more information about:

- SJ please go to www.sj.se
- Smalparet buses go to www.smalsparet.se

PASS BENEFITS

Pass benefits information in Sweden can be found on the [Benefits portal](#)

TRAVEL INFO

Services on the Train

SJ

On SJ trains, there is free WiFi available on all X 2000, SJ 3000 and double-decker trains in 1st class and 2nd class. There is also WiFi available on SJ night trains, with routes Gothenburg – Stockholm – Östersund – Duved and Stockholm – Malmö. Information about travelling with pets and wheelchairs on SJ train are available [here](#).

Meals on board: Breakfast is included when traveling in 1st class on SJ high-speed trains that depart before 09:00 am. It's possible to pre-order a meal when traveling in 1st class on SJ high-speed trains. The breakfast includes yoghurt with muesli, rye bread, cheese, cocktail tomato, pork, apple juice and a piece of chocolate.

It's possible to pre-order vegetarian/ gluten/ lactose free breakfast up to 24 hours before departure. Please contact at **+46 771-75 75 75** to order and for further information. You can also find overview information about available services onboard offered by different SJ's trains on this [link](#).

Snälltåget

Snälltåget offers free Wi-Fi and electrical sockets on all domestic trains. All domestic trains have a restaurant coach. Snälltåget offers Swedish food with care of the environment, served on plates and in glasses. Vegan, Vegetarian and gluten or lactose free food options are available without pre-order. Additional information regarding the train restaurant can be found on the [website](#).

On the international night train services Malmö – Berlin, Snälltåget offers travel in air-conditioned couchette wagons, equipped with electrical sockets. On the train It's possible to buy snacks and

beverages from the train crew. It's also possible to visit the ferry buffet restaurant (train in direction Berlin at 18.00–20.00) or cafeteria (train in direction Malmö at 23.00–02.00) during the crossing of the Baltic Sea. It's possible to pre-order buffet food together with the train reservation going in the direction of Berlin.

It's possible to travel with pets on all domestic trains, but an extra reservation is required.

It's not possible to bring a bike on the train, except when it can be folded as luggage.

General Information at the Station

General Stations Services

Live departure and railway traffic information across Sweden can be access through your phone with this [link](#).

SJ Lounge

Another benefit is access to the SJ lounge at Malmo Station, Gothenburg station and at Stockholm Central station. See the conditions below:

- Eurail or Interrail pass for travel in 1st class
- A valid SJ reservation, in 1st or 2nd class valid that same day

Luggage Assistance

In case of lost luggage, you can report immediately and find more information about SJ's customer service [here](#).

Taxi Transfer

When you purchase a train ticket through SJ, you can also book a taxi to or from the train. Taxi can be booked to and from over 350 stations throughout Sweden. You can book taxi before departure by calling SJ call center **+46 771 75 75 75**.

Airport Links

Stockholm

From Stockholm Arlanda Airport, there are train connections to Stockholm Central (every 15 minutes) and to many other destinations. Details about timetable can be found [here](#).

On all trains other than the **Arlanda Express**, an additional station fee must be paid at Arlanda Central station. This fee is SEK 135 (EUR 12).

Switzerland

PASS NETWORK

Trains

General Info

One Country Pass (**OCP**) and Global Pass (**GP**) that is valid in Switzerland can be used on all train services run by the national railway company **SBB/CFF/FFS**, and on several private railway lines.

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

Railway company	Included train/ferry types	OCP	GP	Reservation
SBB	S-Bahn (SUB) ¹	D	✓	No
	Regional (R)	D	✓	No
	Regional Express (RE)	D	✓	No
	Inter Regio (IR)	D	✓	No
	Intercity (IC)	D	✓	Optional
SBB and international carriers	Intercity (IC)	D	✓	Optional ³
	Eurocity (EC)	D	✓	Optional
	Eurocity to Italy (EC)	D	✓	Mandatory
	Eurocity Express (ECE)	D	✓	Optional
	InterCityExpress (ICE)	D	✓	Optional
	RailJet (RJ/RJX)	D	✓	Optional

	TGV Lyria (TGV)	D	✓	Mandatory
	ÖBB Nightjet (NJ) ²	D	✓	Mandatory ³
	EuroNight (EN) ²	D	✓	Mandatory ⁵
Bernina Express (RhB)	Panorama Express (PE)	D	✓	Mandatory ⁵
Glacier Express (RhB)	Panorama Express (PE)	D	✓	Mandatory ⁵
Golden Pass (MOB)	Panorama Express (PE)	D	✓	Mandatory ⁵
AB (Appenzeller Bahnen)	Regional (R)	D	✓	No
ASM (Aare Seeland mobil)	Regional (R)	D	✓	No
AVA (Aargau Verkehr AG)	Regional (R)	D	✓	No
BLM (Bergbahn Lauterbrunnen-Mürren)	Regional (R)	D	✓	No
BLS/SBB	Regional (R)	D	✓	No
BLS (BLS AG)	Regional (R)	D	✓	No
BLS boat	Ship (SHI)	D	✓	No
BLT (Baselland Transport)	Regional (R)	D	✓	No
BOB (Berner Oberland Bahn)	Regional (R)	D	✓	No
<u>CJ (Chemins de fer du Jura)</u>	Regional (R)	D	✓	No
FART (Ferrovie Autolinee Regionali Ticinesi)	Regional (R)	D	✓	No
FB (Forchbahn AG) ¹	Regional (R)	X	X	No
FW (Frauenfeld-Will-Bahn)	Regional (R)	D	✓	No

LEB (Chemin de Fer Lausanne-Echallens-Bercher)	Regional (R)	D	✓	No
MBC (Transports de la région Morges-Bière-Cossonay)	Regional (R)	D	✓	No
MGB (Matterhorn-Gotthard-Bahn)	Regional (R)	D	✓	No
<u>MOB (Chemin de fer Montreux-Oberland Bernois)</u>	Regional (R)	D	✓	No
MVR (Transport Montreux-Vevey-Riviera)	Regional (R)	D	✓	No
NStCM (Chemin de fer Nyon-St.Cergue-Morez)	Regional (R)	D	✓	No
RA (RegionAlps SA)	Regional (R)	D	✓	No
RBS (Regionalverkehr Bern-Solothurn)	Regional (R)	D	✓	No
RhB (Rhätische Bahn)	Regional (R)	D	✓	No
SOB (Südostbahn AG)	Regional (R)	D	✓	No
SSIF (Società Subalpina di Imprese Ferroviarie)	Regional (R)	D	✓	No
SZU (Sihltal Zürich Uetliberg Bahn AG) ¹	Regional (R)	X	X	No
THURBO (THURBO AG)	Regional (R)	D	✓	No
TMR (Transports de Martigny et Régions)	Regional (R)	D	✓	No
TPC (Transports Public du Chablais)	Regional (R)	D	✓	No
TPF (Transports publique de fer Fribourgeois)	Regional (R)	D	✓	No

TRAVYS (Transport Vallée de Joux-Yverdon-Ste-Croix)	Regional (R)	D	✓	No
transN (Transports Publics Neuchâtelois)	Regional (R)	D	✓	No
WAB (Wengernalpbahn, sector Lauterbrunnen-Wengen only)	Regional (R)	D	✓	No
ZB (Zentralbahn)	Regional (R)	D	✓	No

EXCLUDED
See detailed list

¹ In Zurich, S-bahn lines S4, S10 (SZU) and S18 (FB) are not valid for passholders.

² Please note that only international journeys are possible on these trains

³ **The Nightjet-IC trains** between Zurich and Amsterdam, Berlin and Hamburg have two parts:

1. The IC part only has seats. Reservations are optional.
2. The Nightjet part only has couchettes and sleepers. Reservations are mandatory.

^{*} **Euronight/EC Zürich- Frankfurt- Prague.** The EC part (458/459) only has seats. Reservations are optional. The EN part (40458/40459) has couchettes and sleepers. Reservations are mandatory.

Where to find more information

For more information about:

SBB please go to www.sbb.ch.

Bernina Express

General Info

A valid Pass will also be accepted on the scenic Bernina Express train (Chur or St. Moritz – Tirano) and on the additional Bernina Express bus services from Tirano (Italy) to Lugano.

Reservations: Seat reservations including a supplement are **mandatory** for both the Bernina Express –Train and Bus. You can book online on www.Berninaexpress.ch, via [Rail Europe](#) or at any major train station in Switzerland.

Info: Find out more on www.rhb.ch/en/home

Glacier Express

General Info

Pass holders can enjoy a very special journey on the Glacier Express between Zermatt and St.Moritz/Davos.

Reservations: Seat reservation including a supplement is **mandatory** for the Glacier Express (short and long-haul route). You can book online on https://shop.glacierexpress.ch/gex_en via [Rail Europe](#) or at any major train station in Switzerland.

Where to find more information

Find out more on www.glacierexpress.ch/en/.

Golden Pass Express

General Info

Enjoy **free travel** on the “Golden Pass Express”, one of the most picturesque panorama trains in Switzerland, which takes the following route: Montreux – Zweisimmen – .

Where to find more information

Info: Valid Passes are accepted on the Golden Pass Express, the new direct scenic train between Montreux and Interlaken, passing through Gstaad and Zweisimmen. There is no change of trains necessary anymore. Find out more on www.gpx.swiss or at any major train station in Switzerland..

Reservations: Seat reservations are highly **recommended** and available on www.gpx.swiss. Various catering options available on board.

Lucerne – Interlaken Express

General Info

Valid passes are accepted on the Lucerne – Interlaken Express, the continuation from the GoldenPass Express in direction to Lucerne via the Bruenig Pass.

Where to find more information

Valid passes are accepted on the Lucerne – Interlaken Express. Seat reservation is recommended and available on shop.lucerne.com. More information on www.zentralbahn.ch

Gotthard Panoramic Express

General Info

The Gotthard Panorama Express is a journey by boat across Lake Lucerne and on the SBB 1st class panoramic train across the Gotthard massif between Lucerne and Lugano. The journey is possible in summer from mid-April to mid-October. Pass holders need a ticket for the boat trip between Lucerne and Flüelen. With a valid pass, the Lake Lucerne shipping company grants a 50% discount. There is free choice of seats on the boat. Seats can be booked for lunch in the ship's restaurant. A pass valid for 1st class is required for the journey on the 1st class panoramic train between Arth-Goldau or Flüelen and Lugano. A class change can be made with the reservation or on the train. A seat reservation is mandatory for the train. A free luggage transfer is offered between Lucerne and Lugano.

Reservations: Reservations are **mandatory** for this train. You can book online [here](#) or at any major train station in Switzerland

Where to find more information

Info: For more information, please visit www.gotthard-panorama-express.ch.

cLoetschberg scenic route

General Info

Valid passes are accepted on the Loetschberg scenic route, the BLS RegioExpress train connecting Bern and Thun with Brig via the historic Loetschberg mountain route. Every 2 hours there are direct connections to Domodossola/Italy through the Simplon tunnel. ..

Where to find more information

Info: For more information, please visit: www.bls.ch/loetschberger-rundreise

Reservations: Seat reservations are not available for this route.

Railways in the Jungfrau Region

General Info

Valid passes are accepted on the following routes of the Jungfrau railway network:

- Interlaken Ost – Zweilütschinen – Grindelwald / Lauterbrunnen
- Lauterbrunnen – Grütschalp – Mürren
- Lauterbrunnen – Wengen

From Wengen or Grindelwald, pass holders get a reduction of 25% on the connecting journey to the Jungfrauoch – Top of Europe, the highest train station in Europe,

On some mountain excursions in the area, pass holders can enjoy a reduction of 50%. More details can be found [here](#).

Where to find more information

Info: For more information, please visit: www.jungfrau.ch

Reservations: Seat reservations are recommended (even mandatory from May 1 to August 31, 2025) for the journey from Kleine Scheidegg/Eigergletscher to Jungfrauoch. They are available [online](#).

PASS BENEFITS

Pass benefits information in Switzerland can be found on the [Benefits portal](#).

TRAVEL INFO

Services on the Train

[Food and drink](#), [internet access](#) and quiet zone services are available at most InterCity (IC) and EuroCity (EC) trains. Carrying [bicycles](#) is permitted with various conditions. More information can be found here about [SBB Trains](#) and [BLS trains](#).

General Information at the Station

General Stations Services

All information regarding ticket counter, changing money, baggage check-in, lost and found, travel agency and information can be found [here](#). You can also access [information on services and available shops](#) for each station.

Further information about renting bicycles or cars can be found [here](#).

Luggage Assistance

Luggage Lockers

You can conveniently use a locker to store your luggage at several Switzerland's train stations. Further information can be access [here](#).

Lost and Found

In case of lost luggage, you can report immediately and find more information [here](#).

Airport Links

Geneva

From Genève Airport, there are train connections to Genève (approx.. every 15 minutes) and to many other cities in Switzerland. You can check the timetable [here](#).

Zurich

From Zurich airport, there are train connections to the main station of Zürich (approx.. every 15 minutes) and to many other cities in Switzerland. You can check the timetable [here](#).

Turkey

PASS NETWORK

Trains

General Info

One Country Pass (**OCP**) and Global Pass (**GP**) that is valid in Turkey can be used on all train services run by the national railway company **TCDD Transport JSC**.

The list below shows which train companies are or are not included in the Pass, they are categorised as follows:

✓ = Included

X = NOT included

D = Included for domestic routes ONLY

Railway company	Included train/ferry types	OCP	GP	Reservation
TCDD	Regional trains (Bölgesel)	D	✓	Optional
	Main line train (Anahat) ¹	D	✓	Mandatory
	High-speed train (YHT) ¹	D	✓	Mandatory
	Night train (EXP) ²	D	✓	Mandatory
TCDD and international carriers	International night train (INT) ³	X	✓	Mandatory

EXCLUDED
Turistik Doğu Ekspresi

Reservations:

¹ Reservations are **mandatory** for long distance and high-speed trains. You can book reservations at the ticket office in railway stations (except for regional trains).

² Domestic sleeper trains such as [Doğu Ekspresi](#) and [Van Gölü Ekspresi](#): Reserve free seats at the ticket office (no online booking). A sleeper compartment for 4 people for one berth costs around €8,-.

³ The night train Istanbul – Bucharest only runs during summer season.

Where to find more information

For more information about:

- TCDD Transport JSC go to www.tcddtasimacilik.gov.tr.

PASS BENEFITS

Pass benefits information in Turkey can be found on the [Benefits portal](#).

TRAVEL INFO

Services on the Train

For general services available onboard, you can follow this [link](#) (in Turkish). [Food and beverage](#) are available on the train. Information about travelling with a pet, a wheelchair or a bike can be found [here](#) (scroll down).

General Information at the Station

The following stations in Turkey offer left luggage points or lockers: Ankara, İstanbul/Pendik, Eskişehir, Konya, Adana, Mersin, Balıkesir, İzmir and İstanbul/Sirkeci.

Airport Links

TCDD does not have any train connections between the airport and the city centre. Travellers can visit the following [web page](#) for national trains.